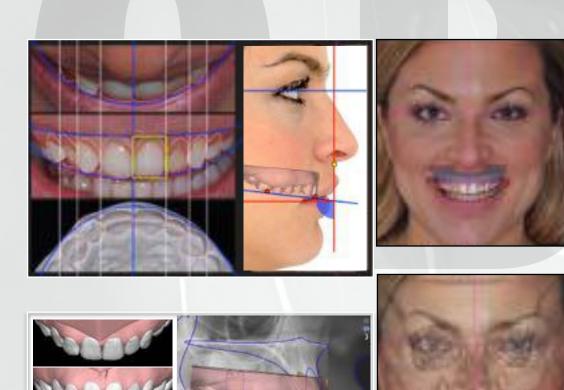


### clinic



### **design** Smile FRAME

### plan Digital Communication



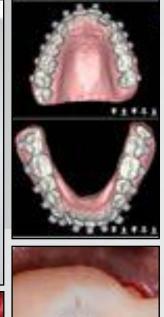


# DENTISTRY





# **BIGITAL WORKFLOW**











### MARKETING



SMILE DESIGN PLANNING **SIN ULATIONS** 



**INPLEMENTATION** CONSULTANCY **TECHNOLOGIES** 



## DSD Clinic DIGITAL SMILE DESIGN



MARKETING SOCIAL MEDIA BRANDING

PRODUCTION DENICES **RESTORATIONS** 

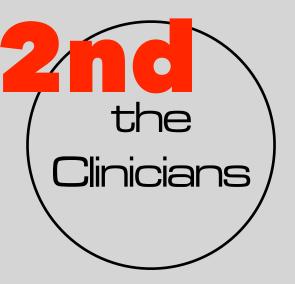




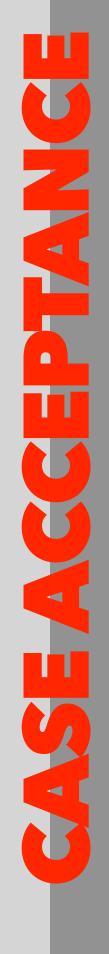






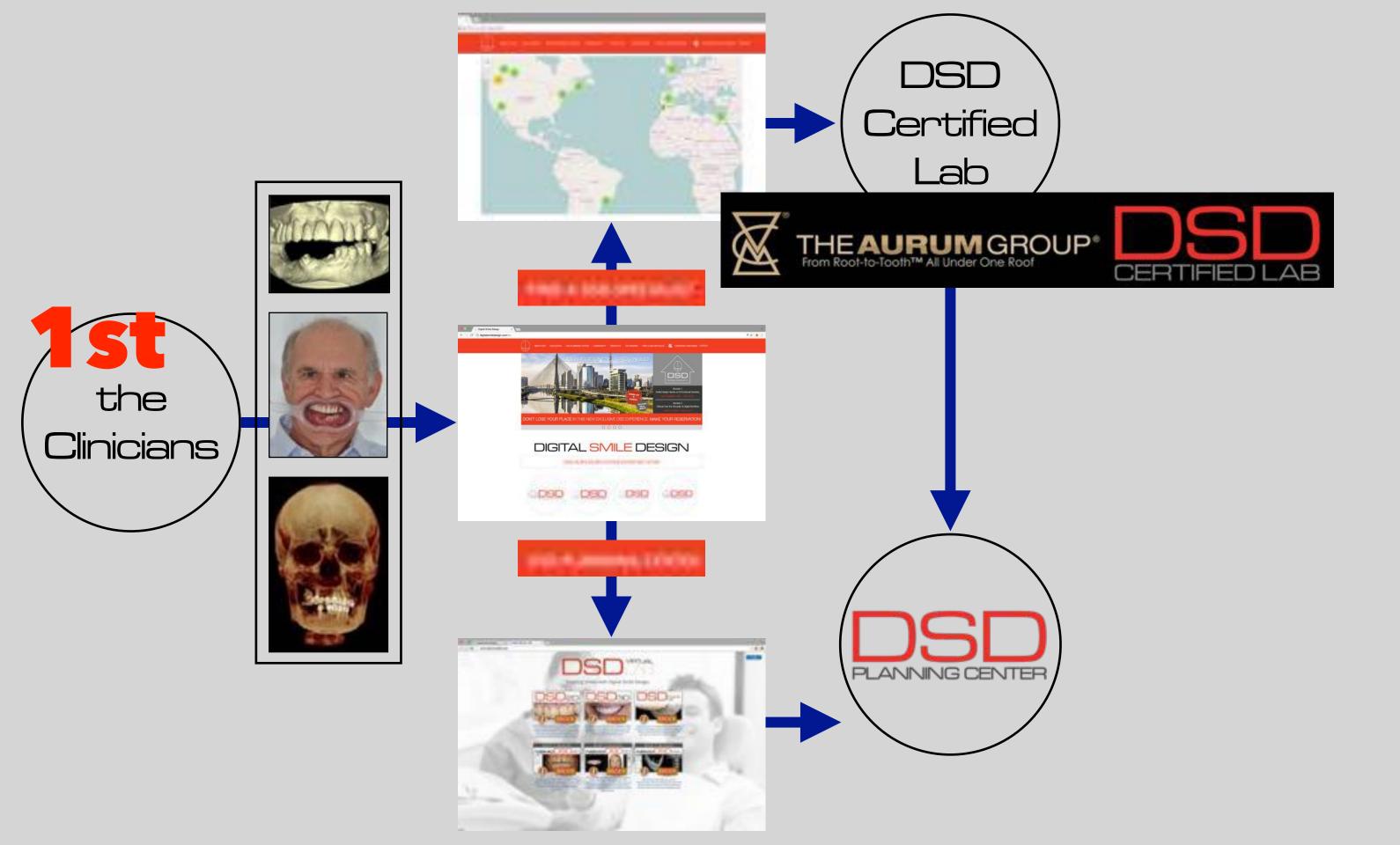


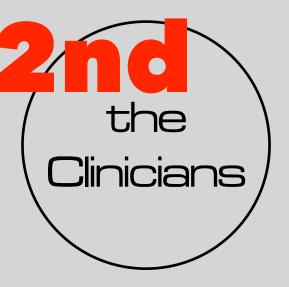




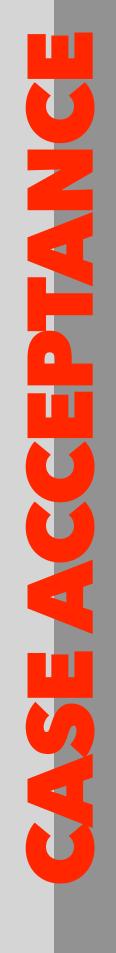






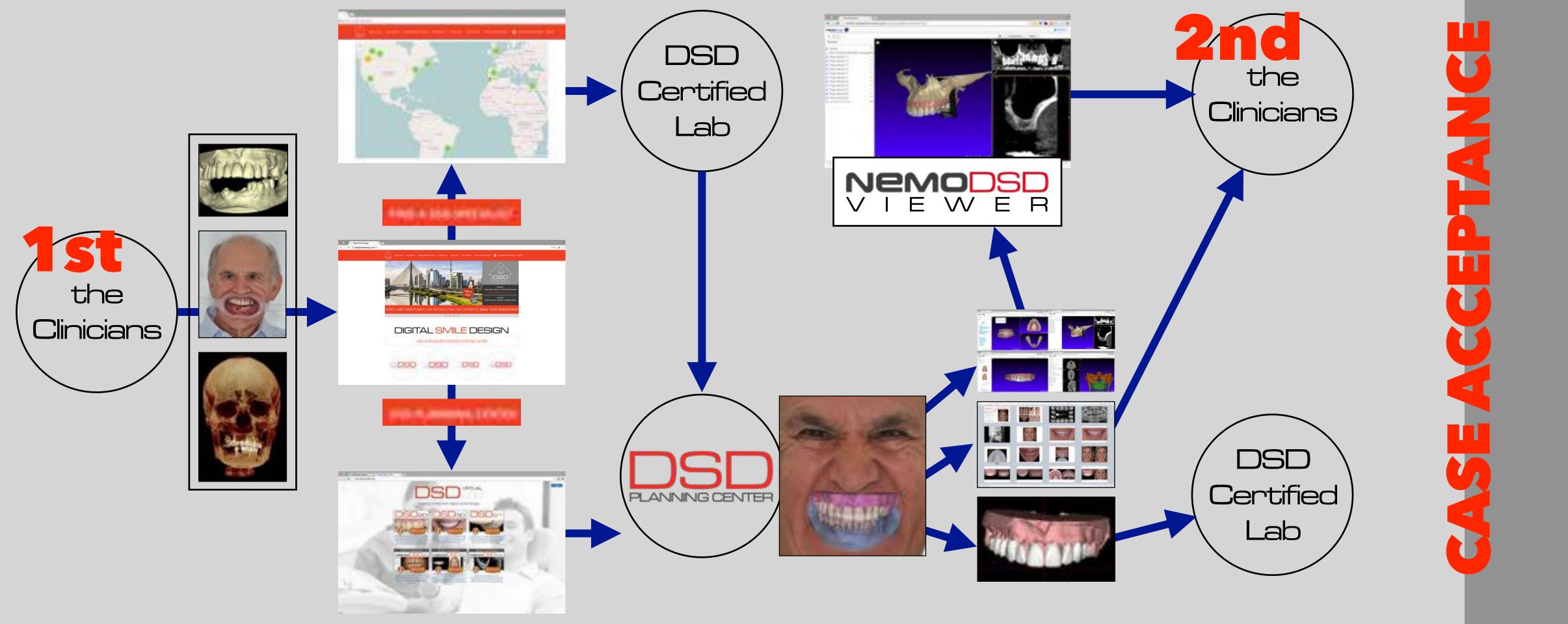






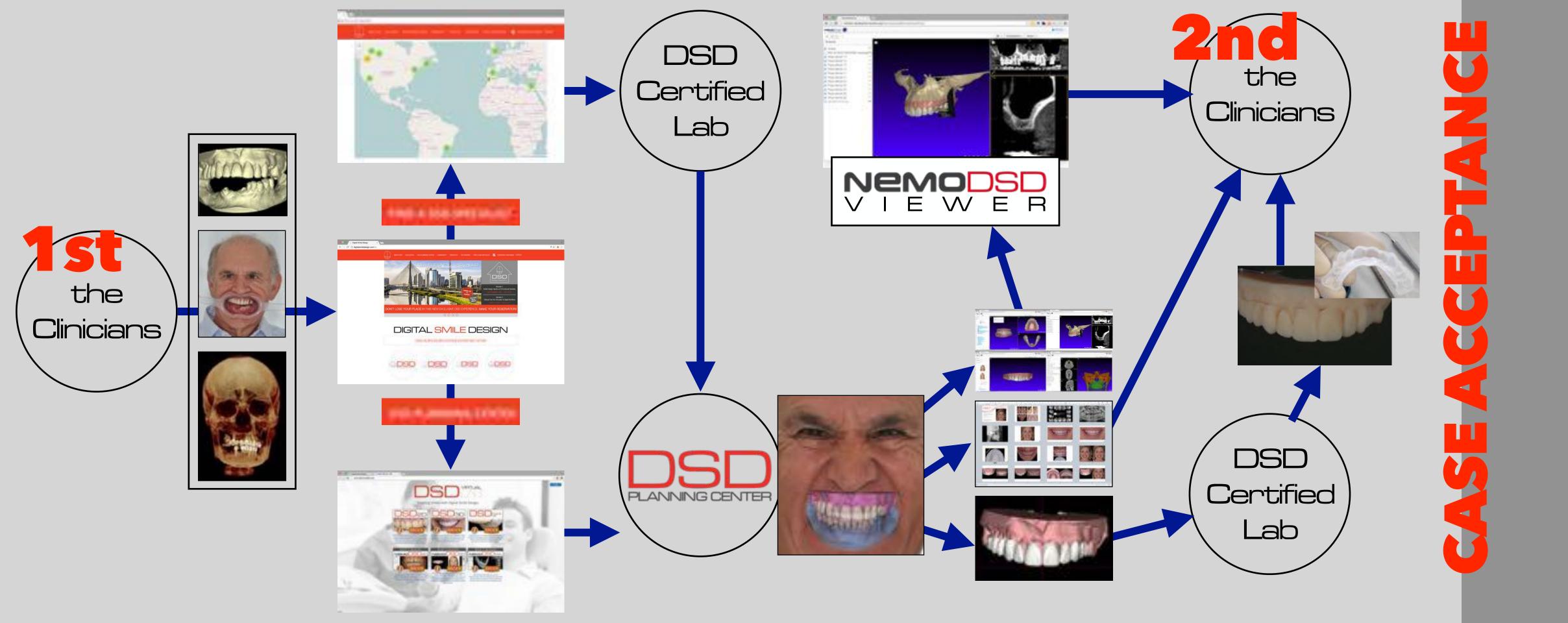






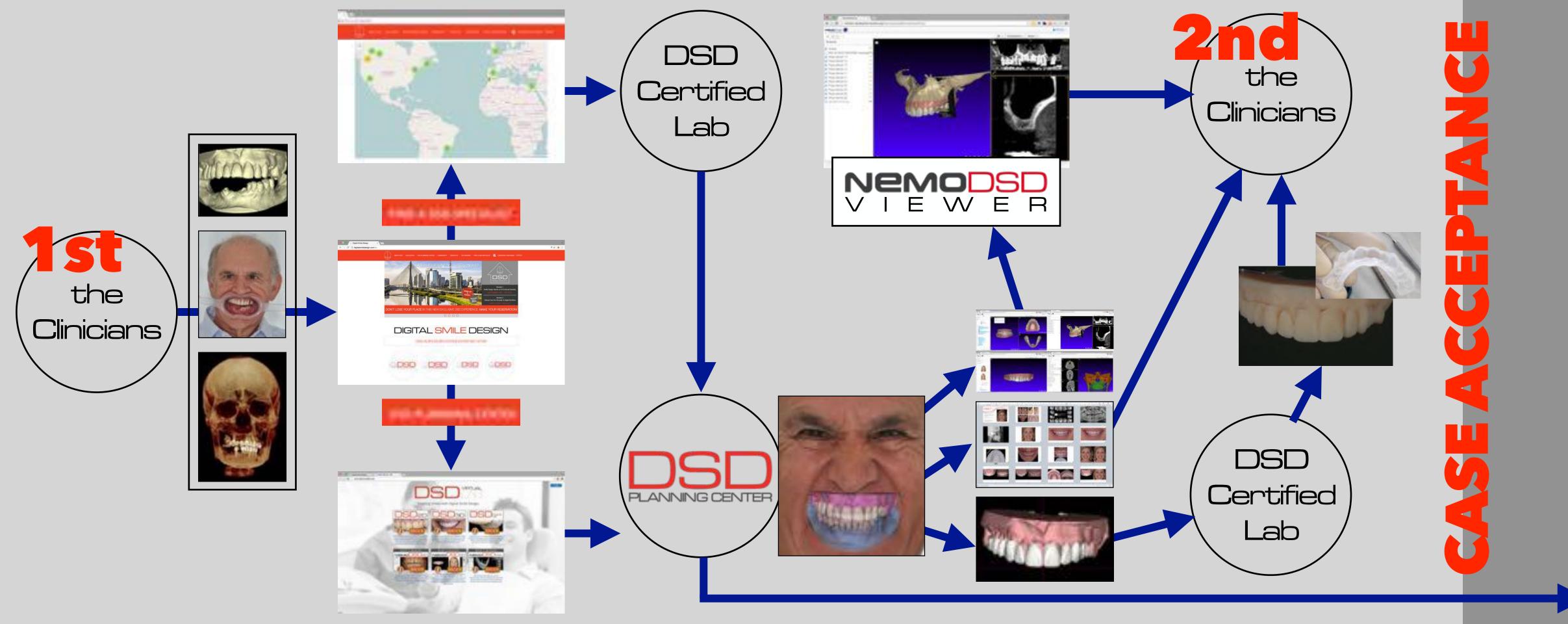






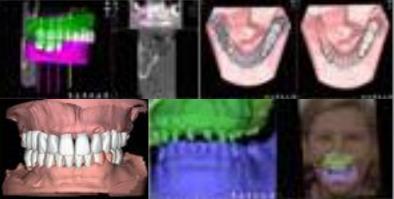


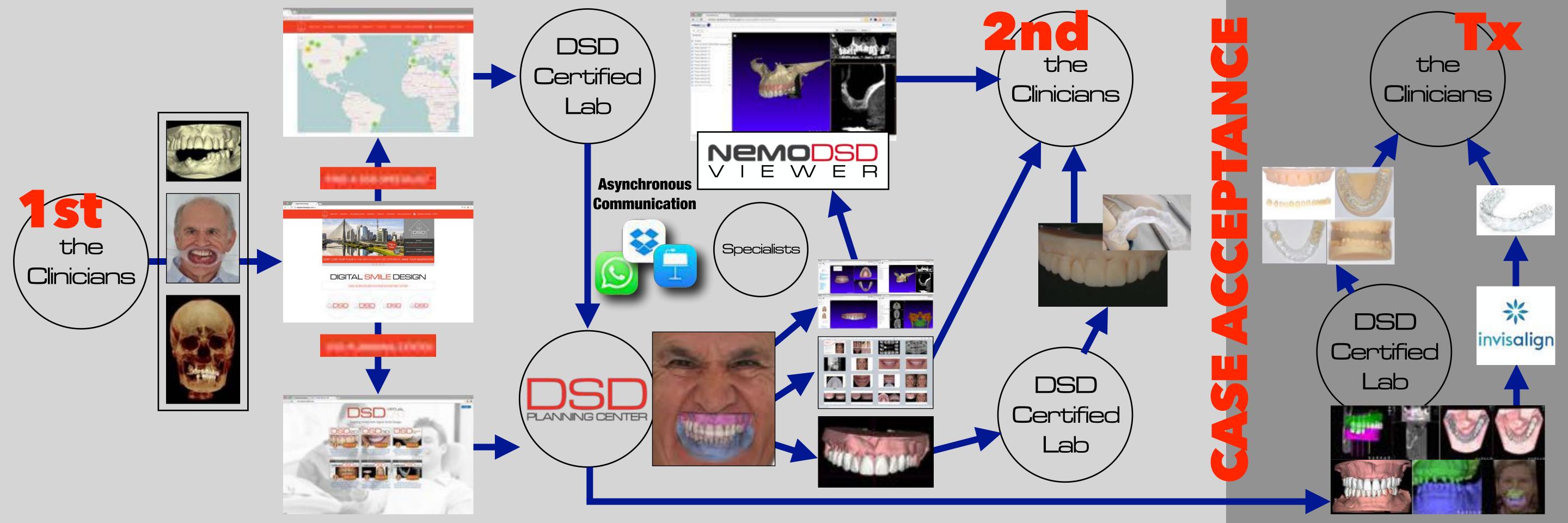


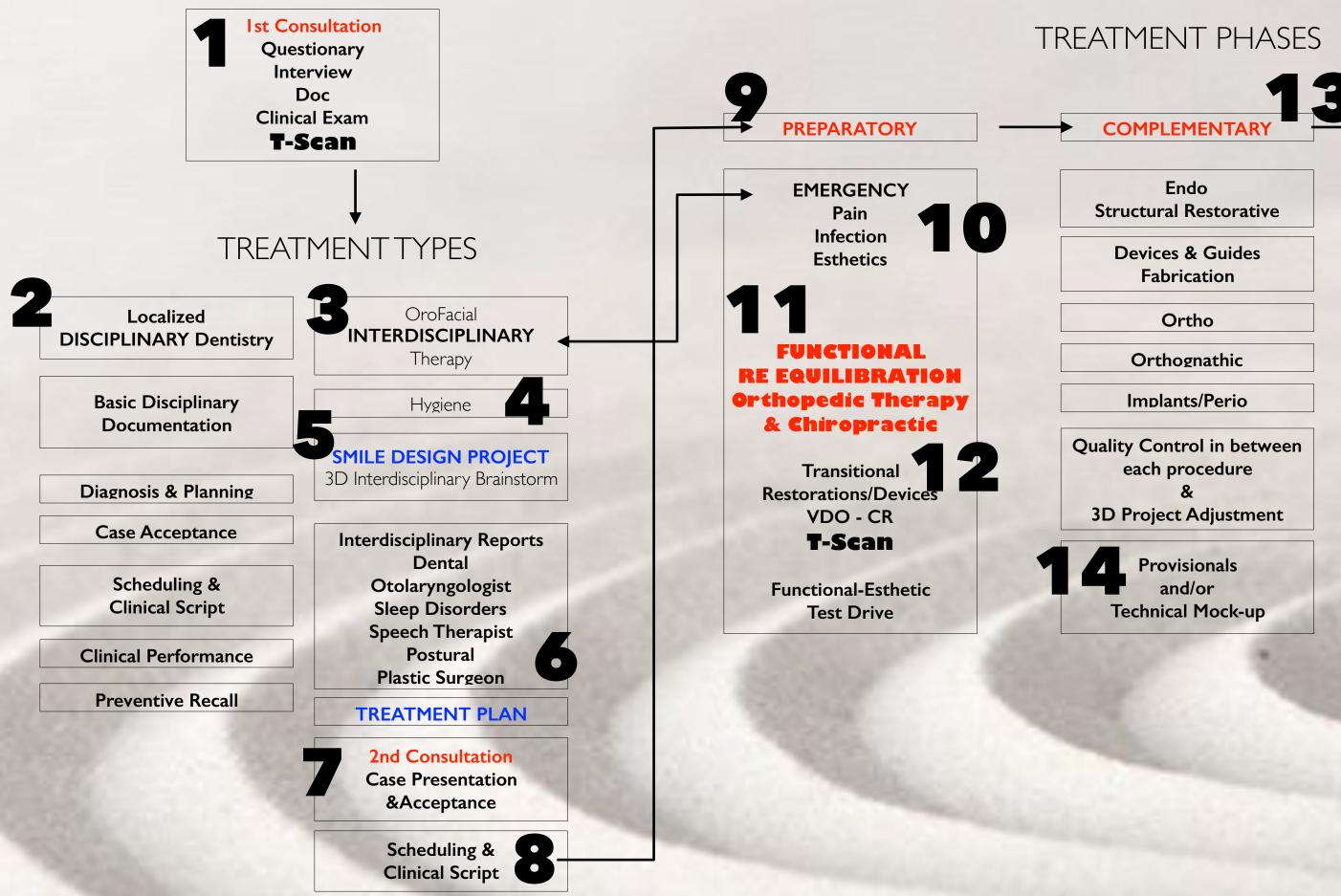












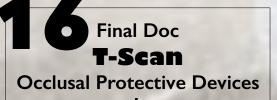
15 FINAL RESTORATIVE

Final Preps/Impression

**Final Restorations** Fabrication

Try-in **Cementation/Bonding Occlusal Adjustments** 

**Treatment Finalization** 



RECALL

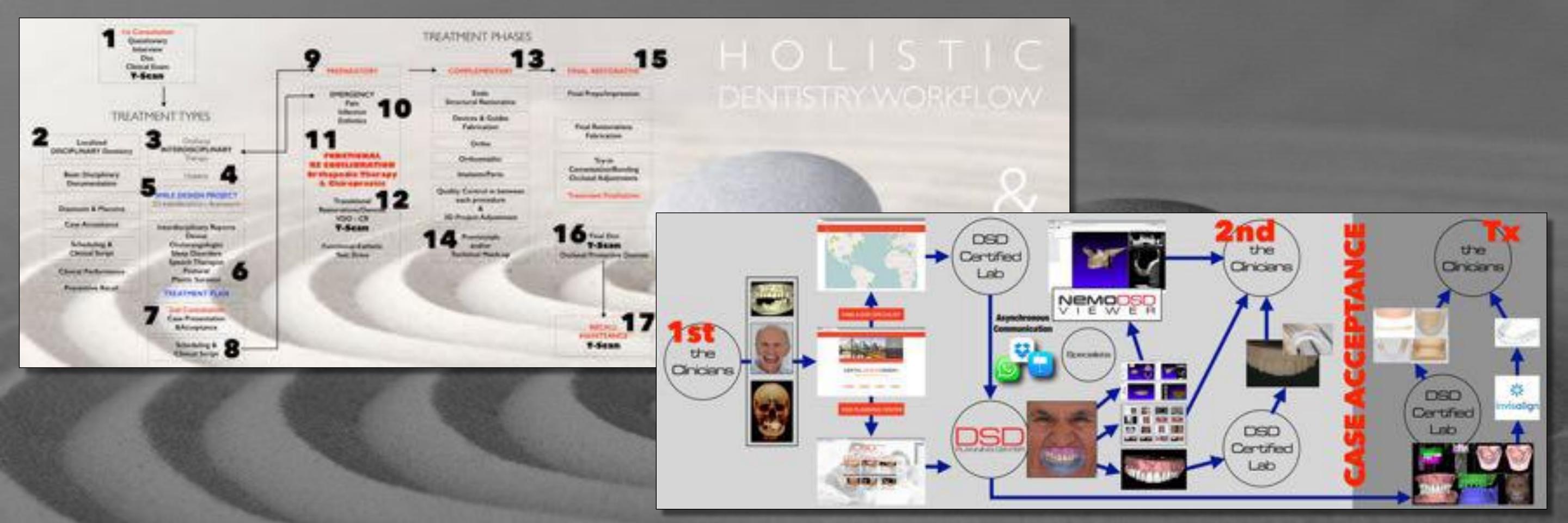
MAINTEANCE

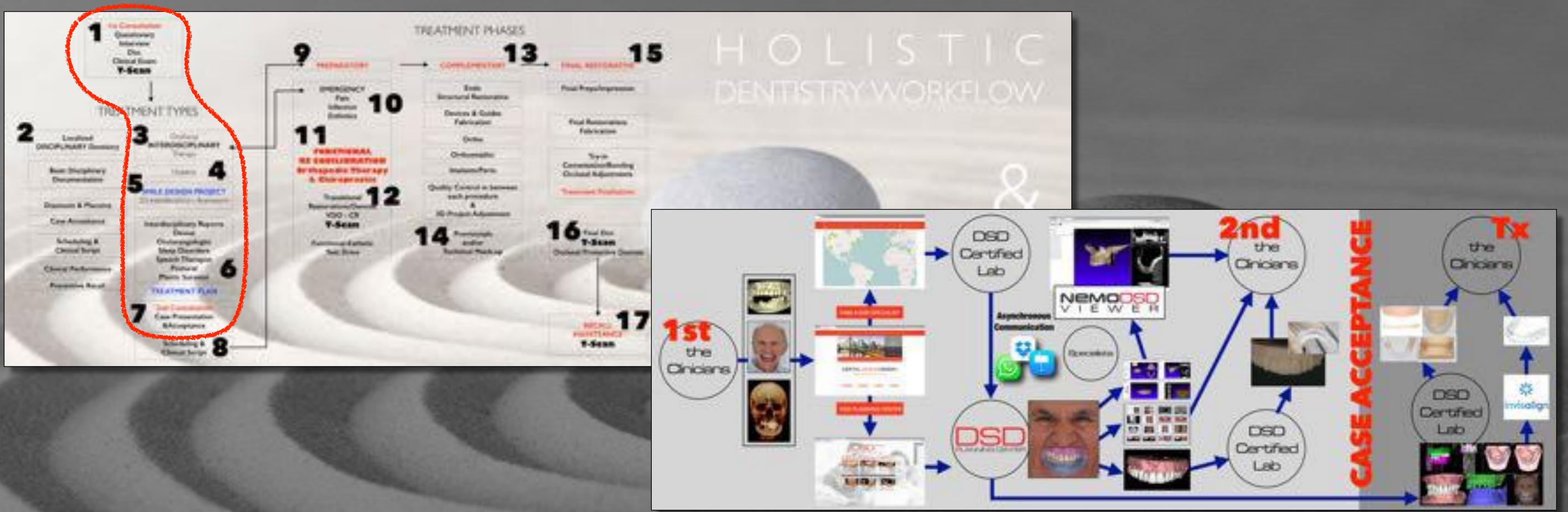
**T-Scan** 

INTERDISCIPLIN/RN DIGIT/L PL/NNING

### HOLSTIC DENTISTRY WORKFLOW

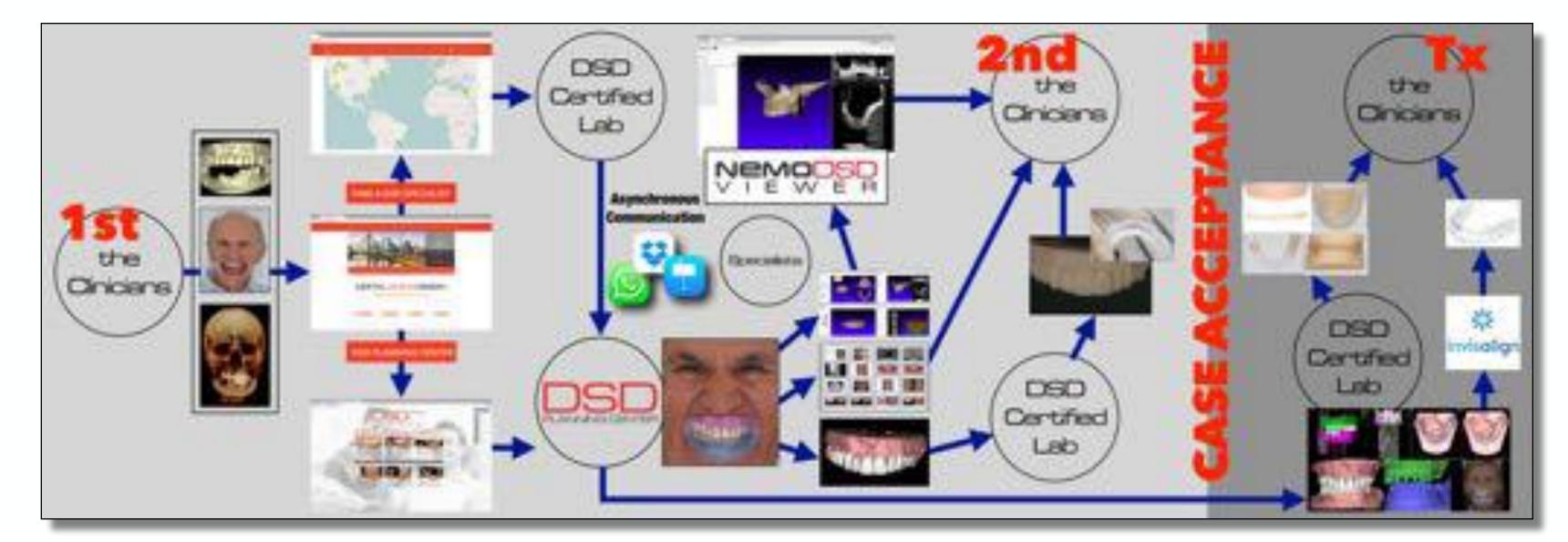








# Everything Is Connected<sup>TM</sup>

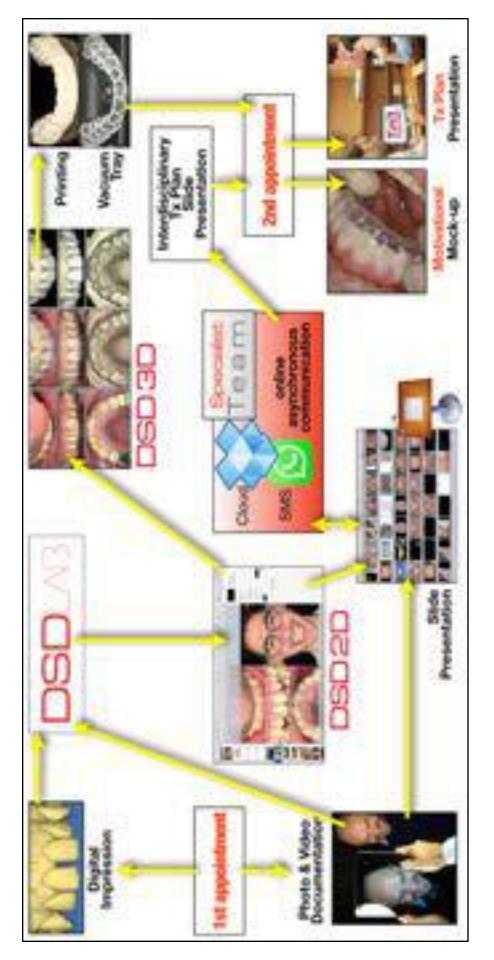




### INSIGHT 12

# THE IMPLEMENTATION & OUTSOURCING STRATEGY

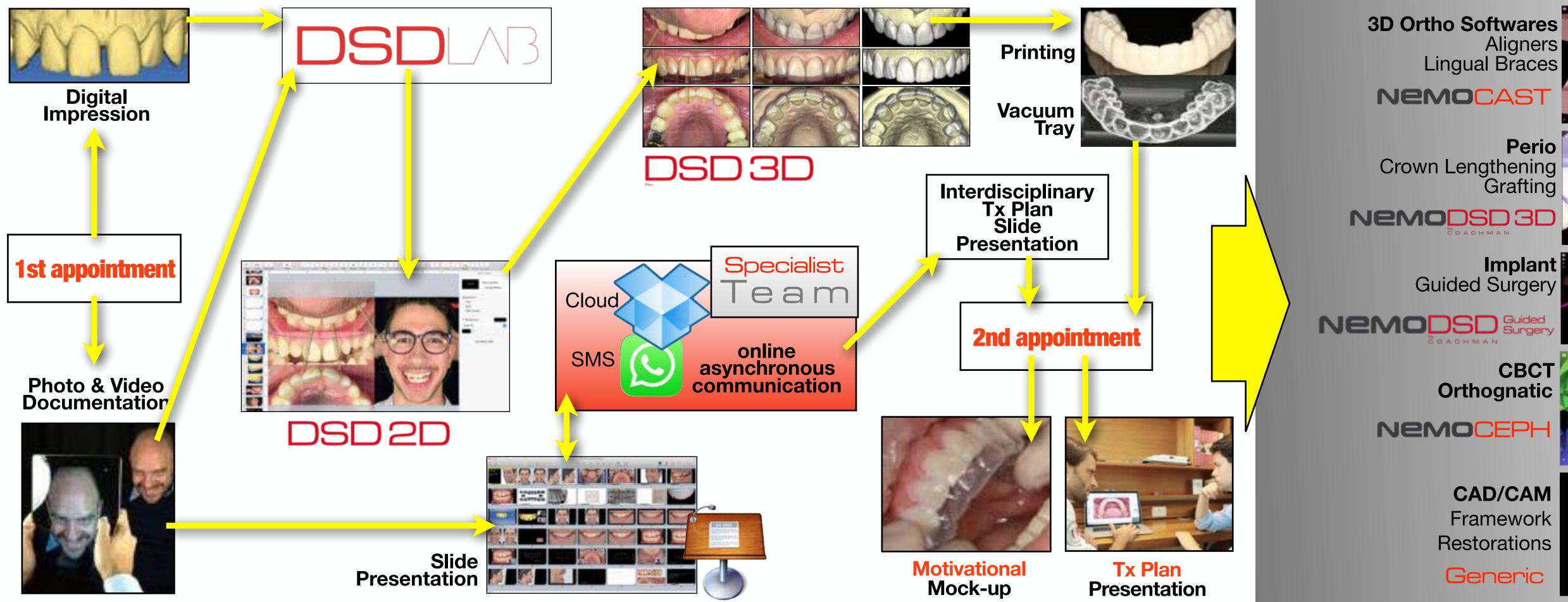
DSD Centers The Staff The Infrastructure











Aligners







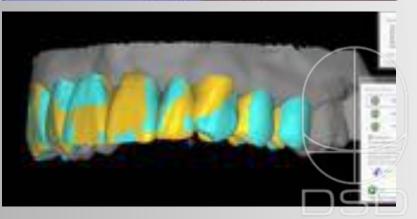






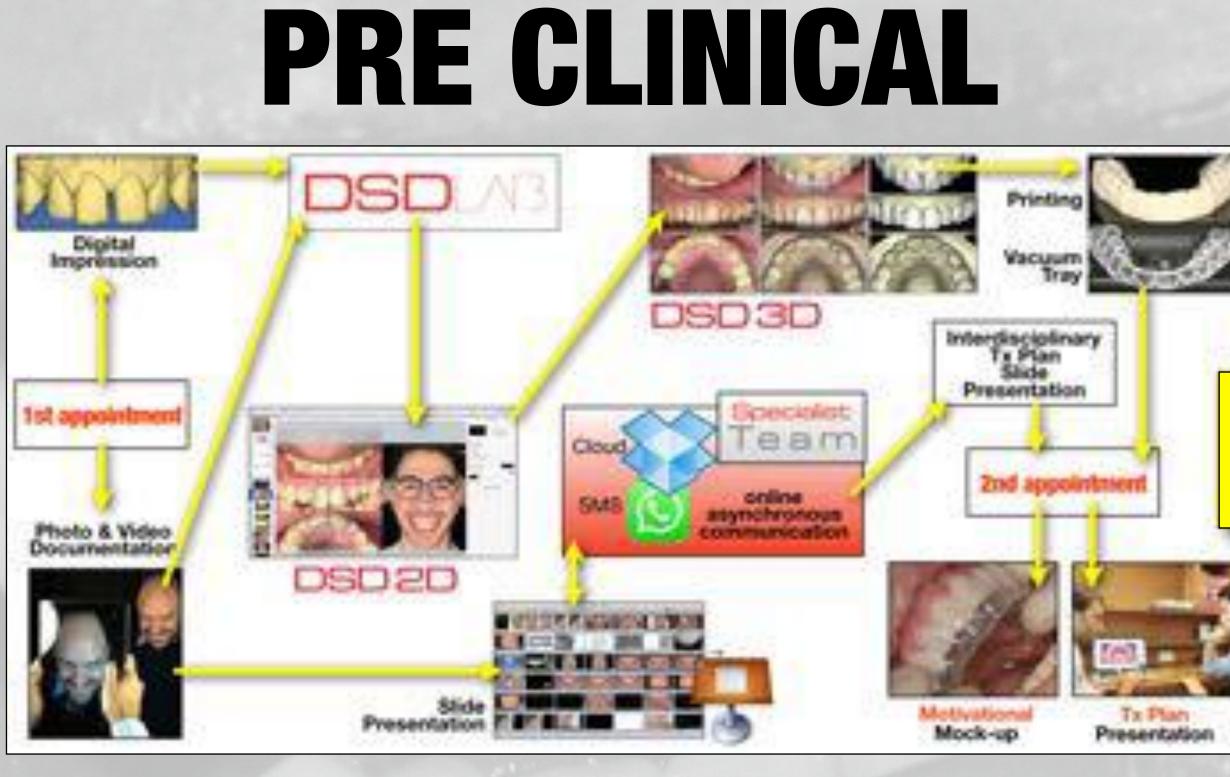












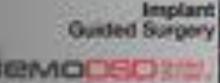


## CLINICAL

3D Ortho Softwares Lingual Bracer NEMOCO



Perio **Crown Lengthenin** 

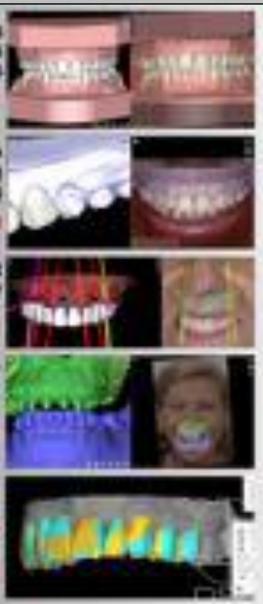


NEMOCIO



Orthognatic NEMO

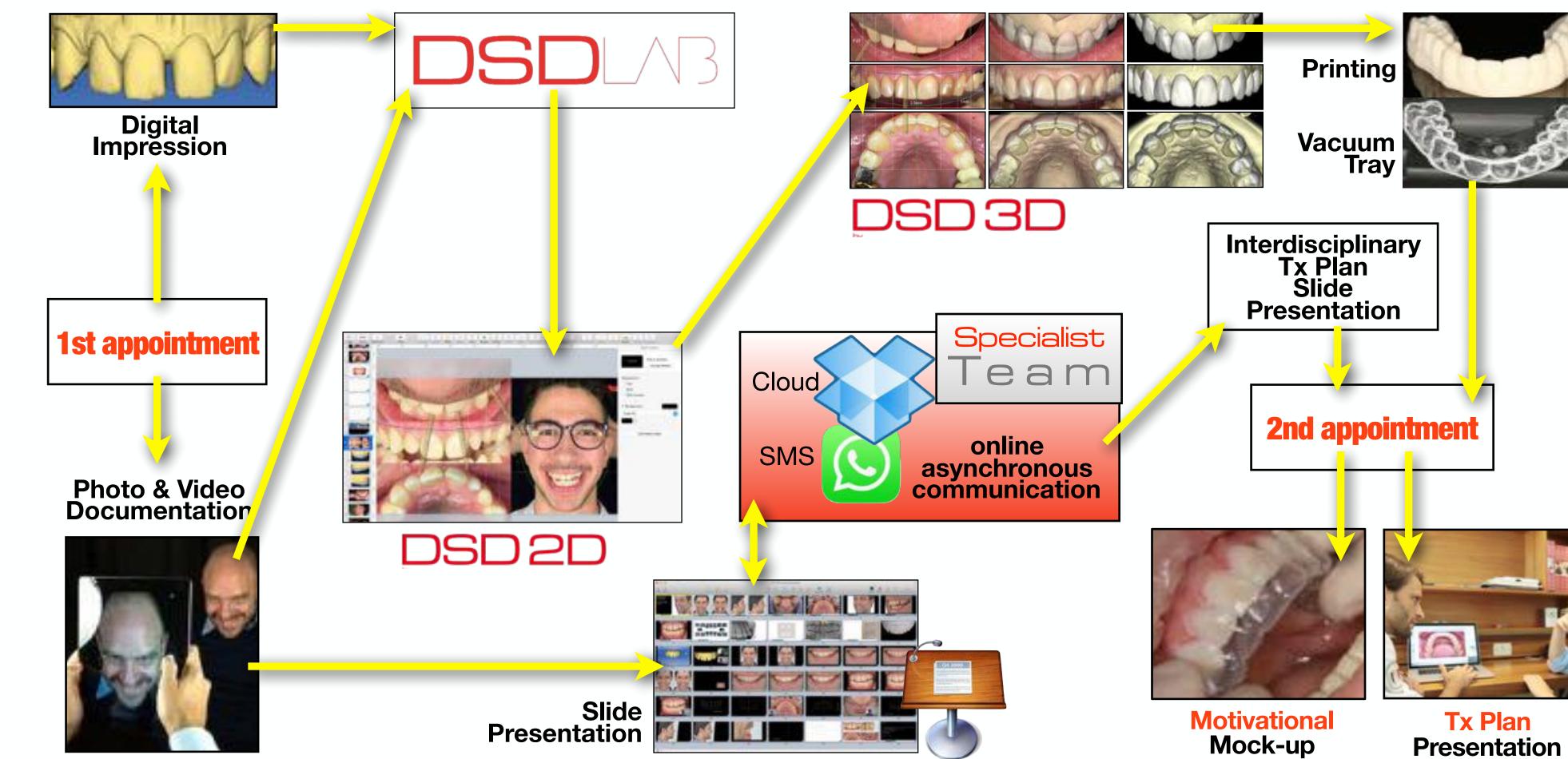








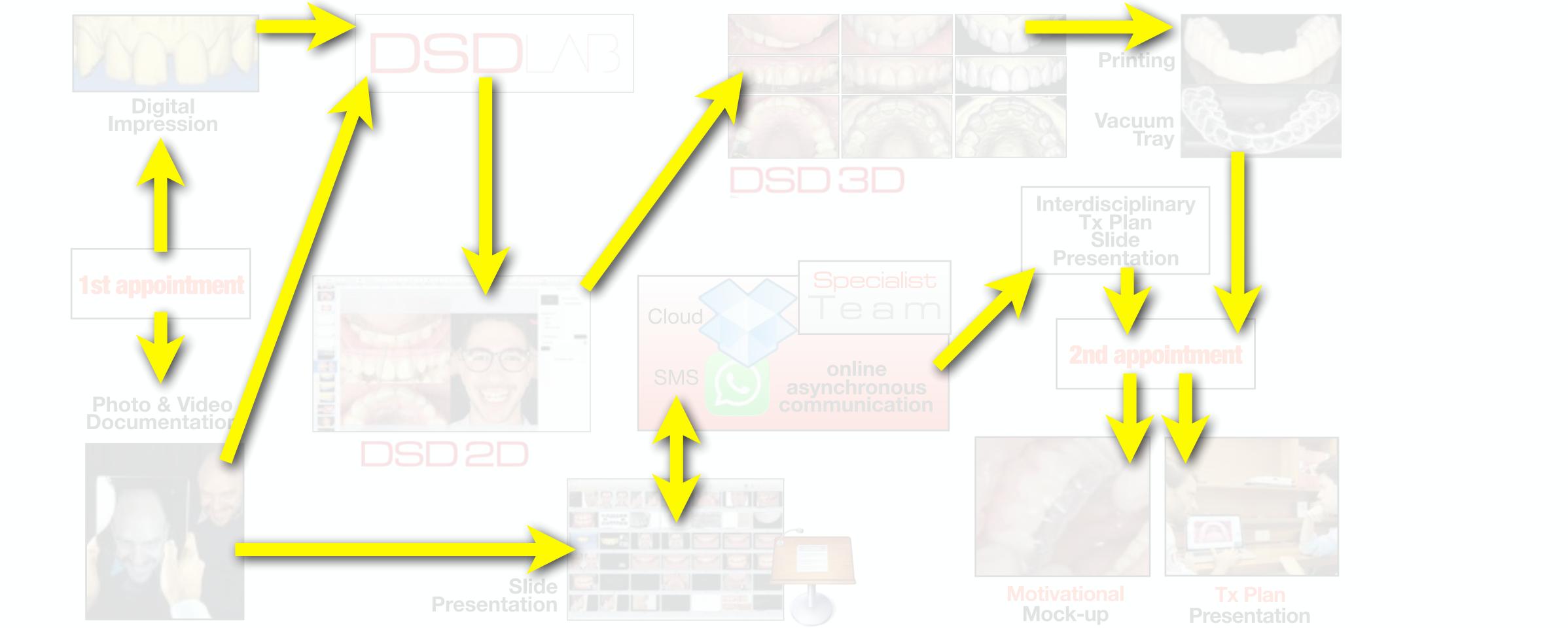




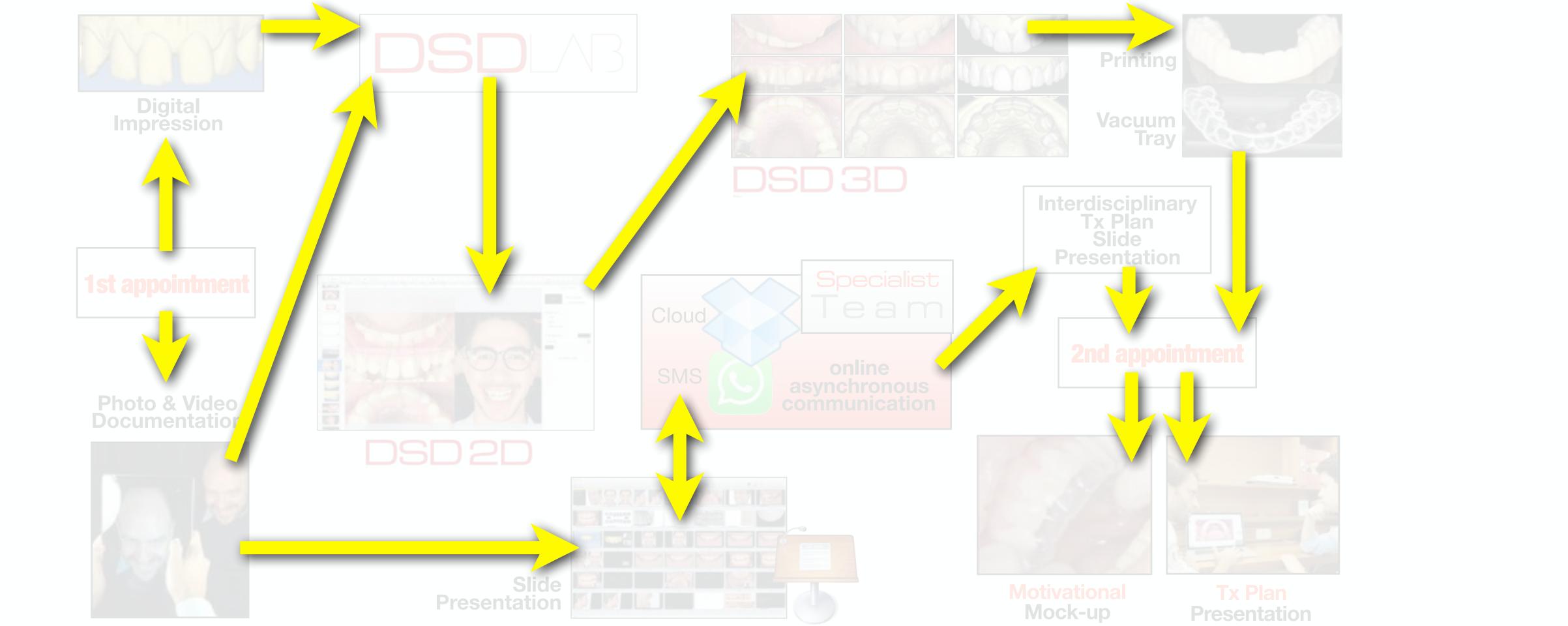




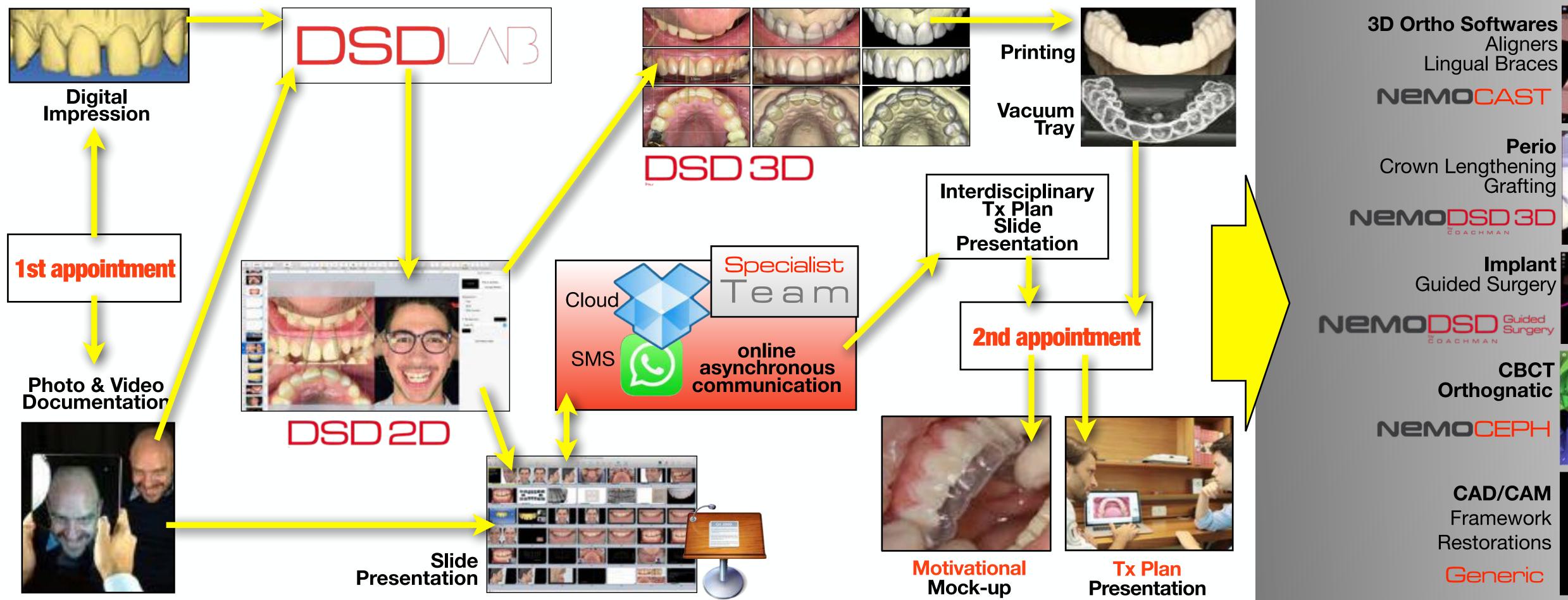












Aligners







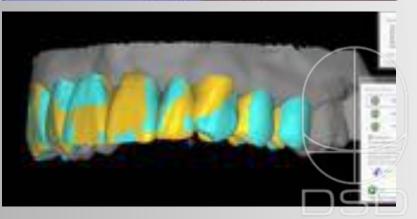


















**3D Ortho Softwares** Aligners Lingual Braces

NEMOCAST

Crown Lengthening



Guided Surgery

NEMODSD Guided Surgery COACHMAN

Orthognatic

NEMOCEPH

CAD/CAM Framework Restorations Generic

### **2nd appointment**









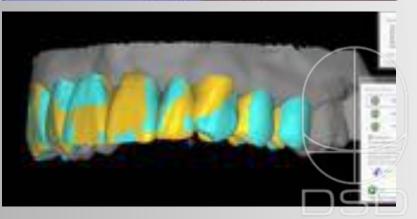




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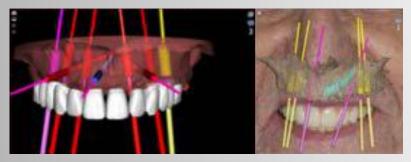


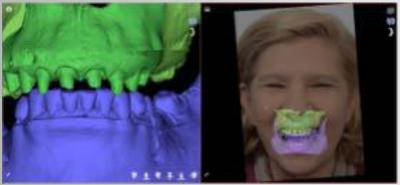


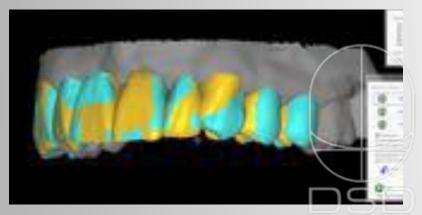


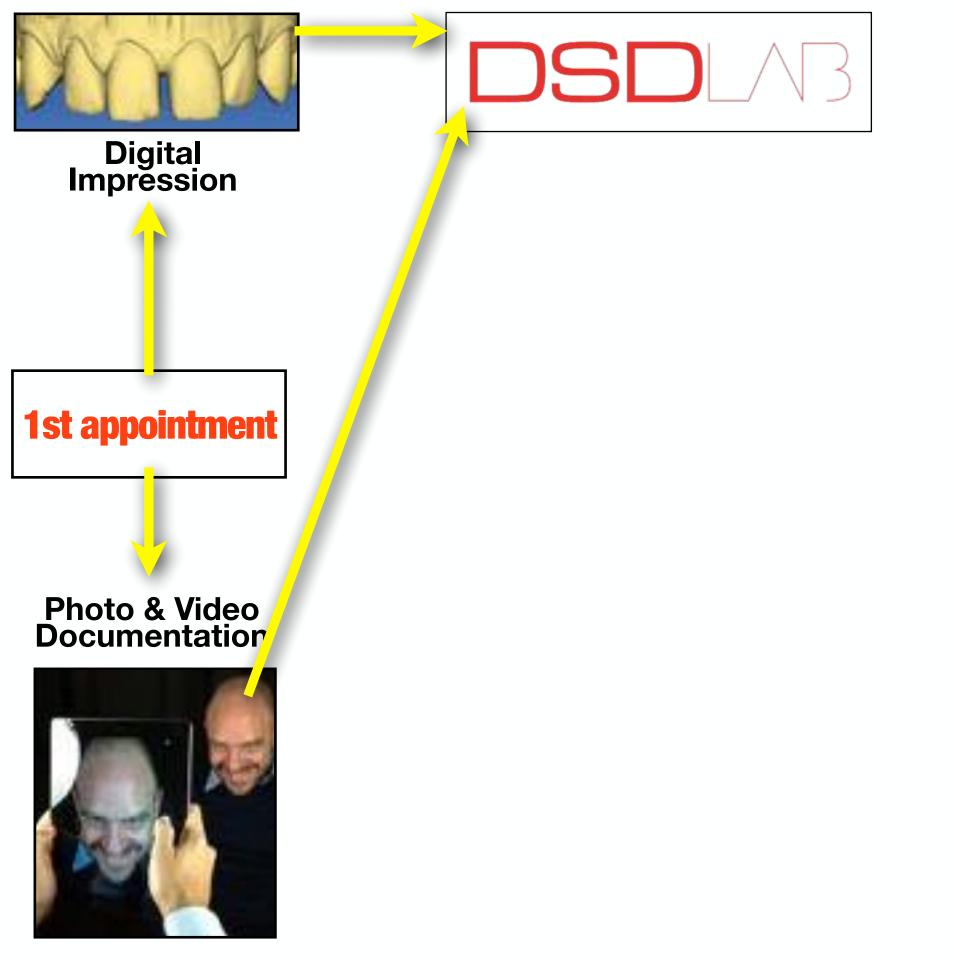






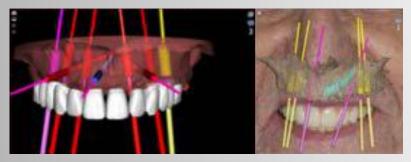


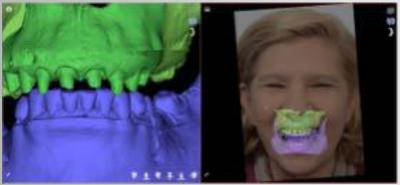


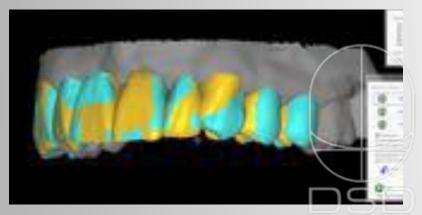


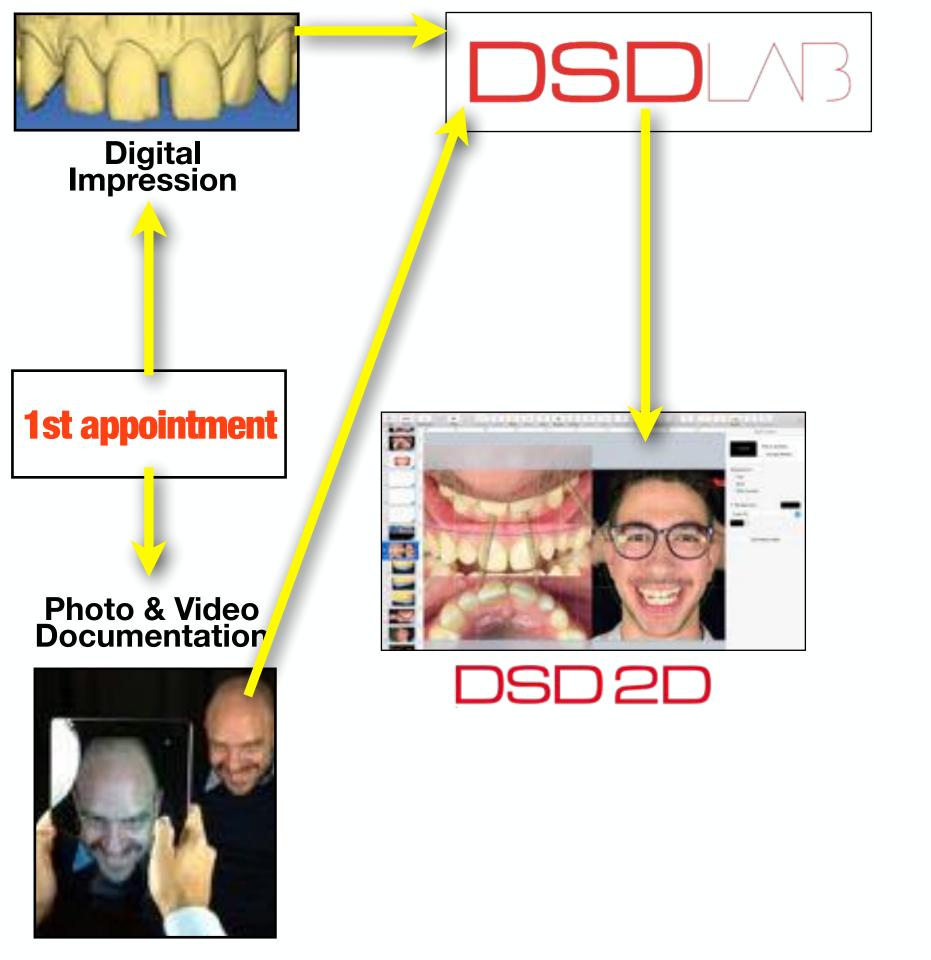






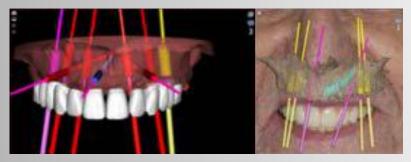


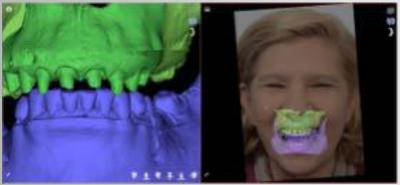


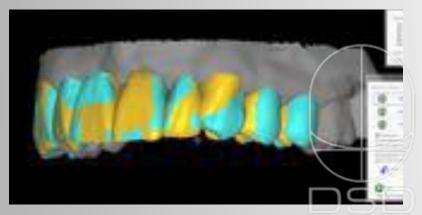


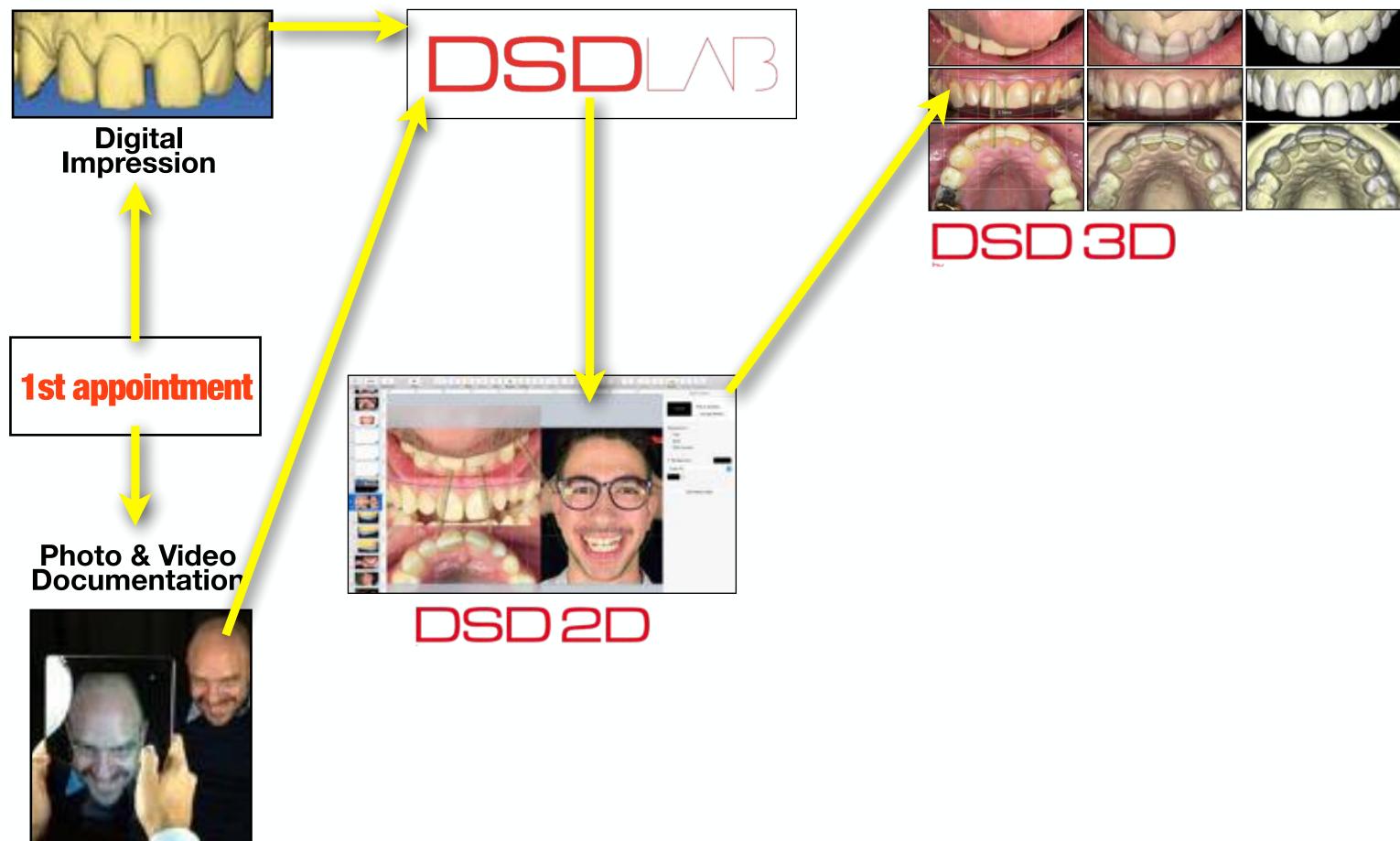






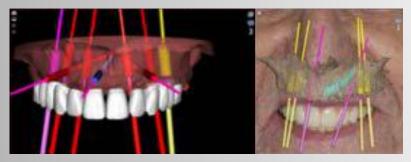


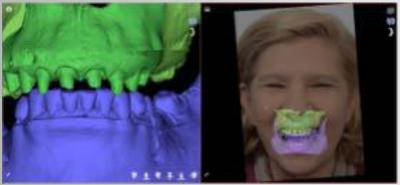


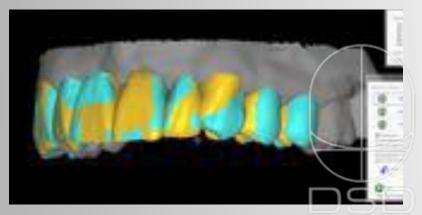


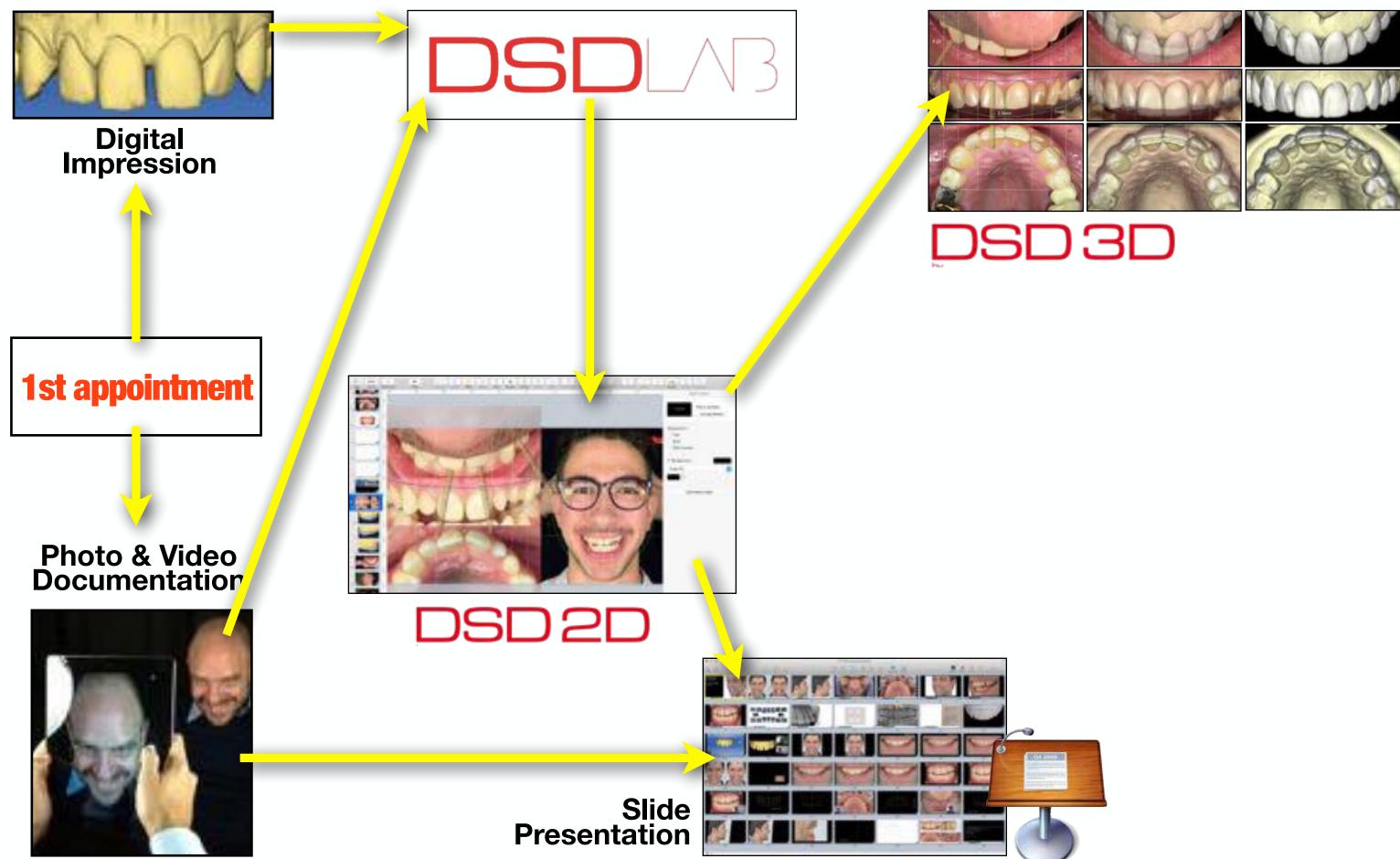






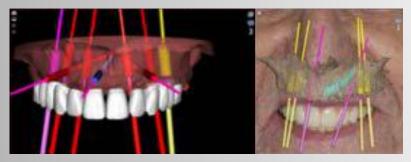


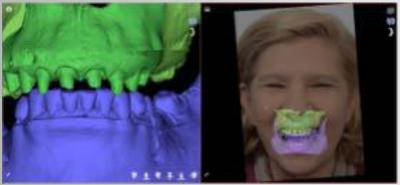


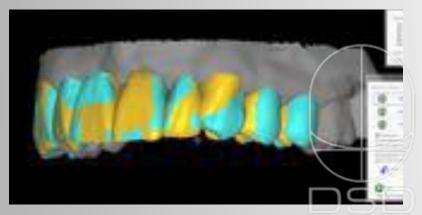


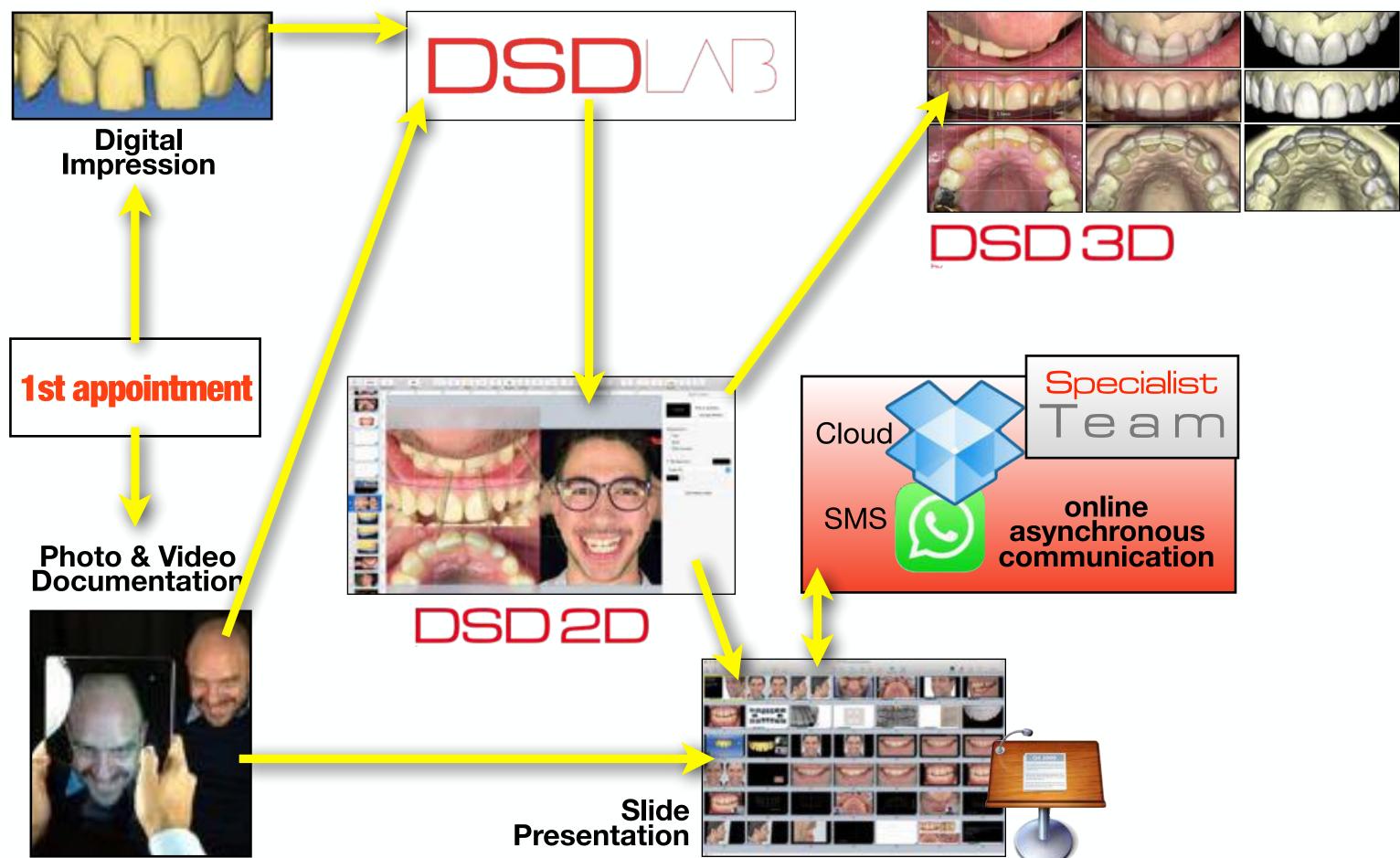






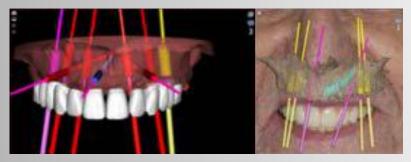


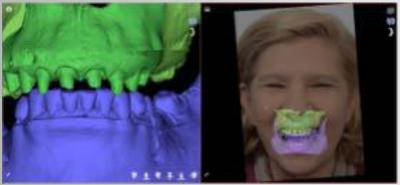


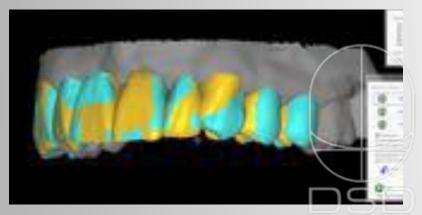


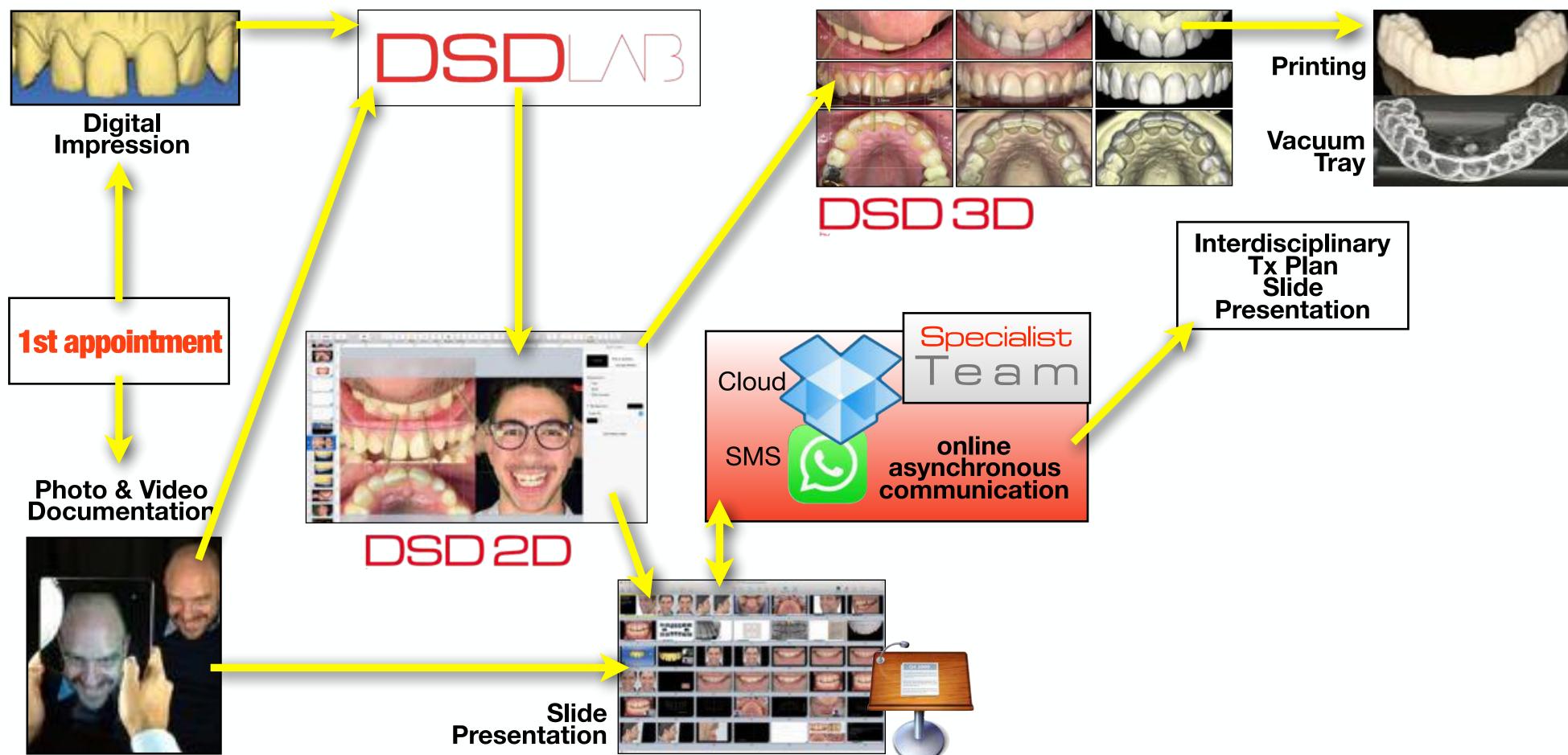






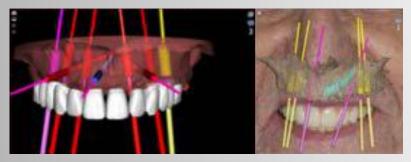


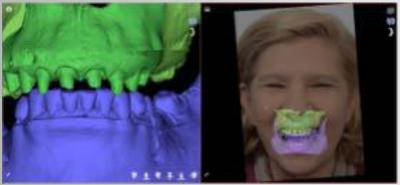


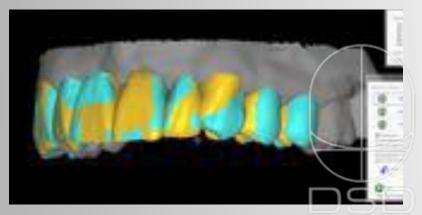


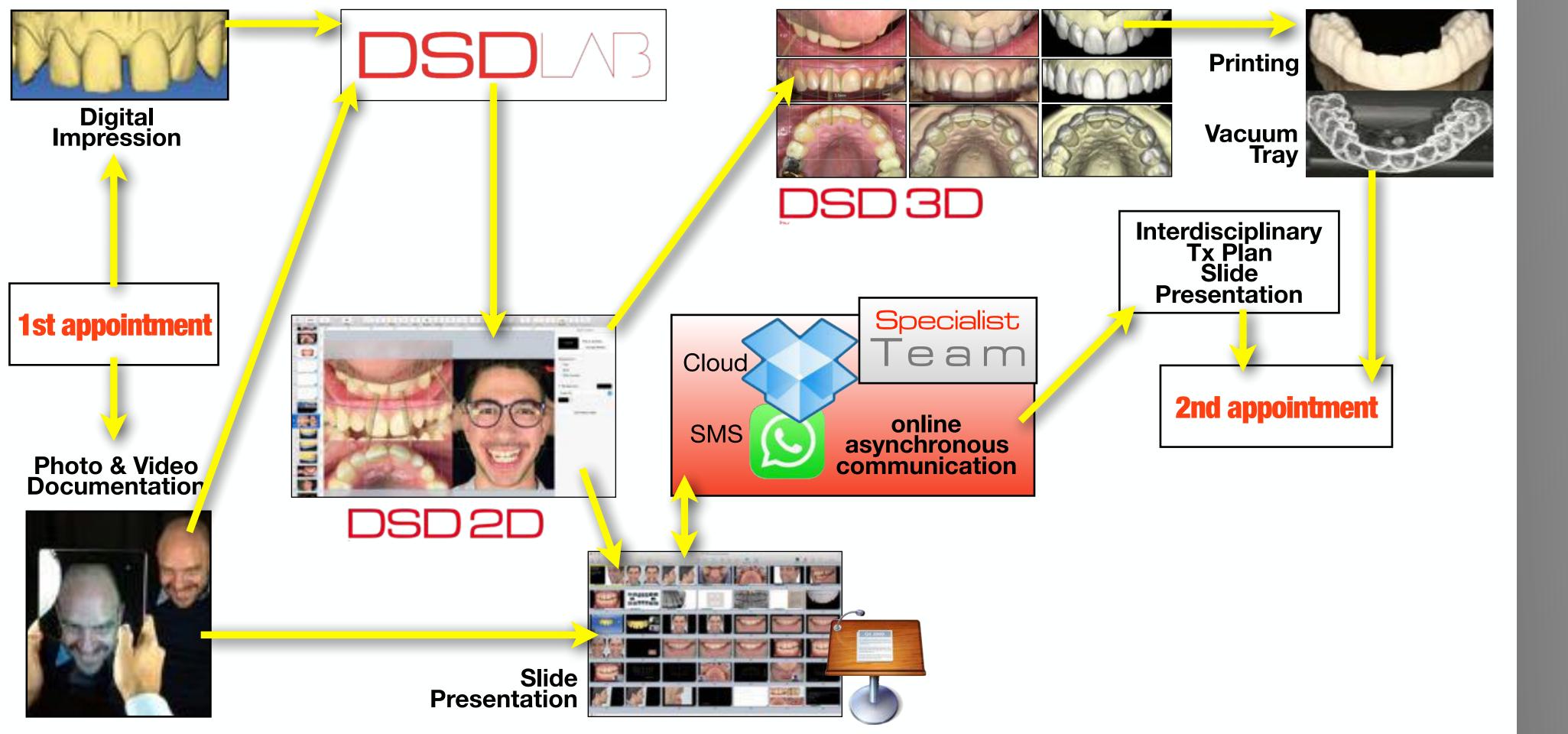






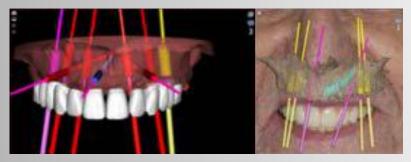


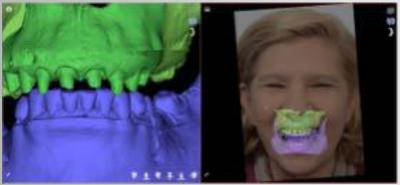


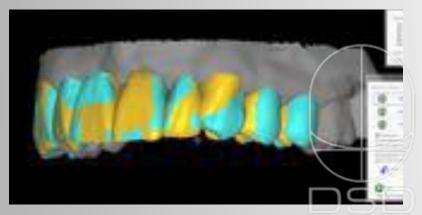


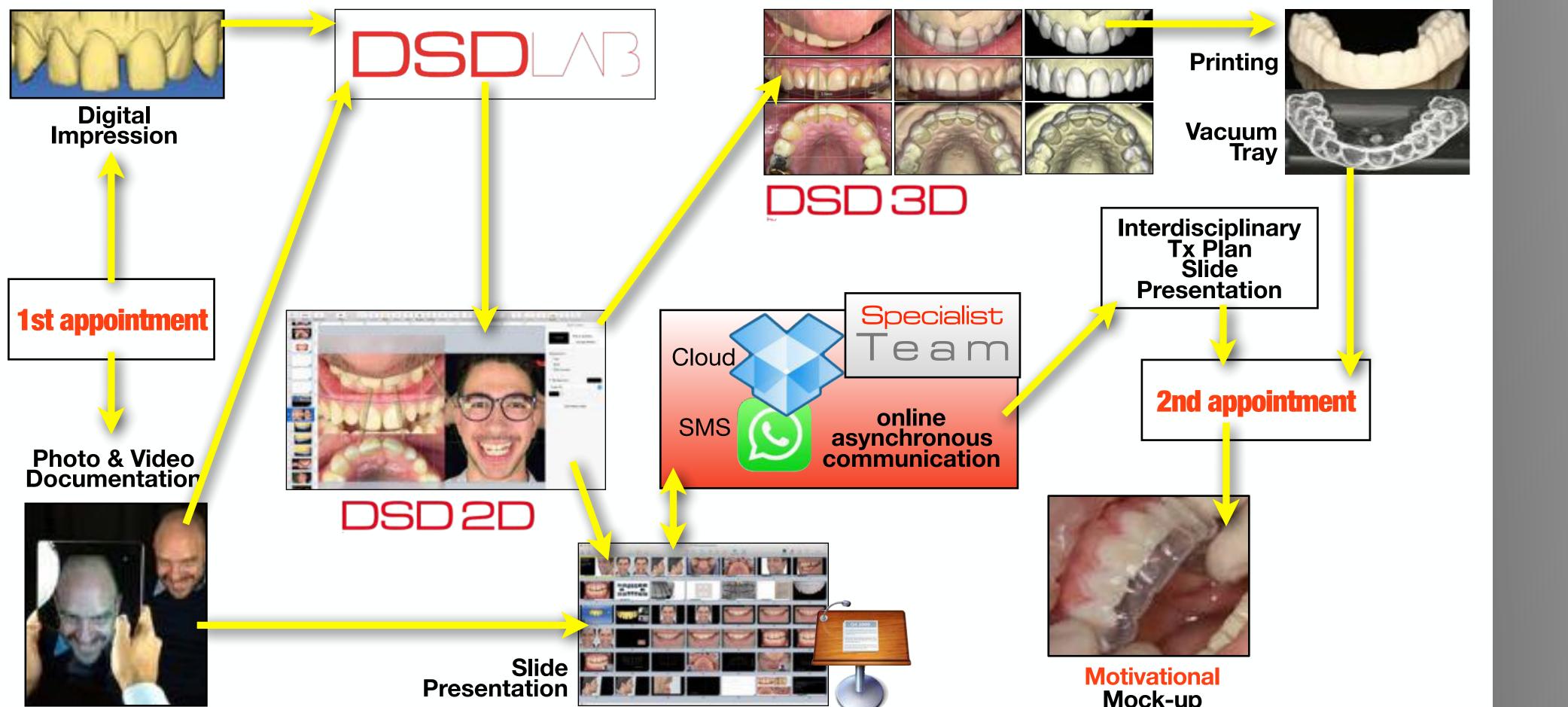








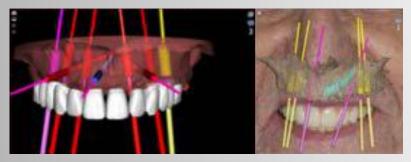


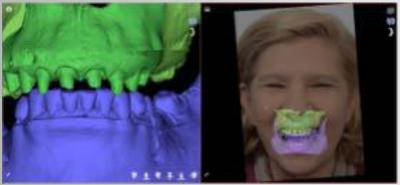


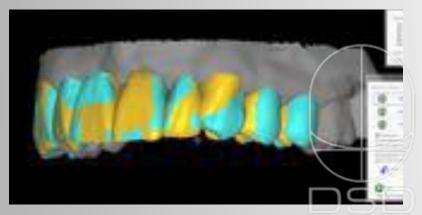
Mock-up

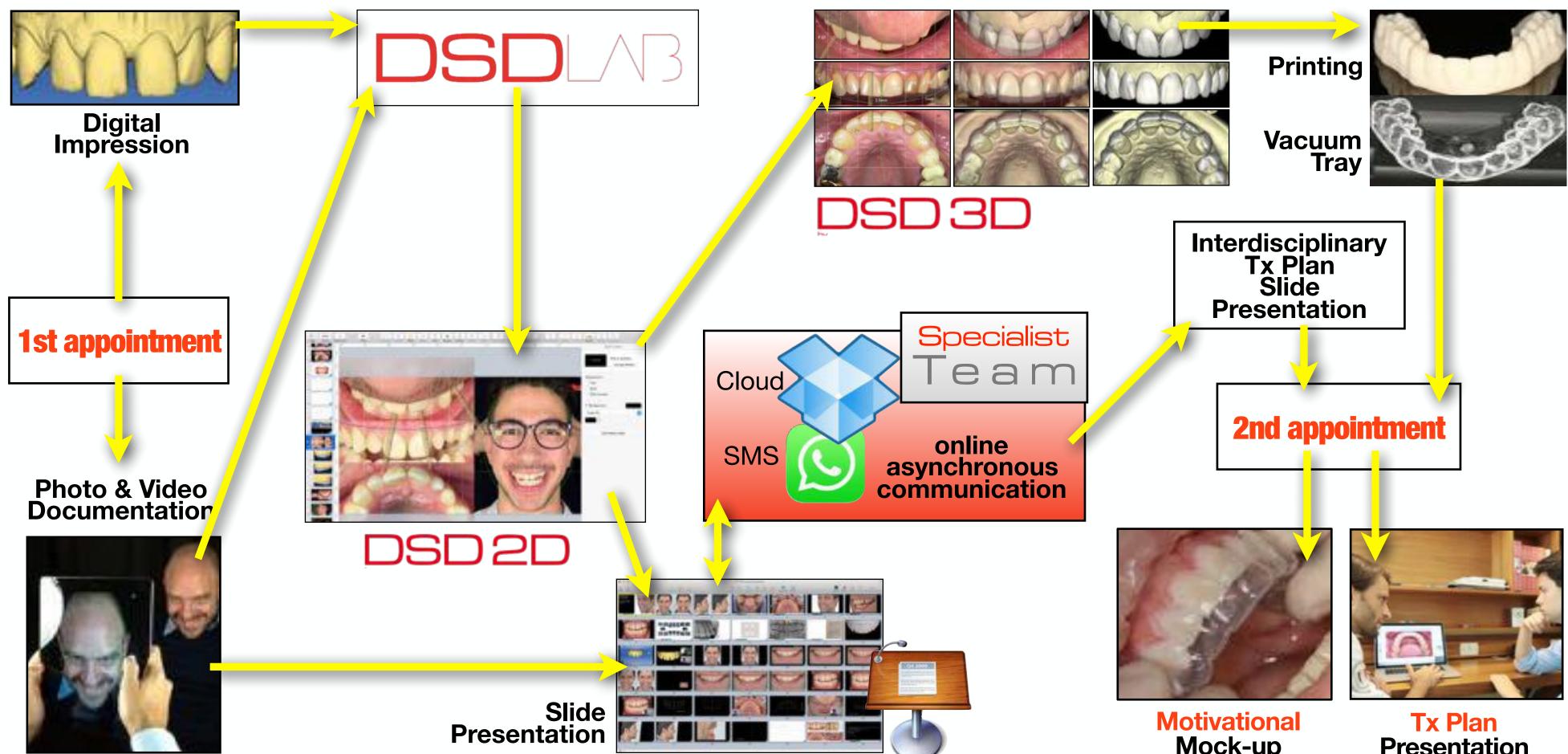










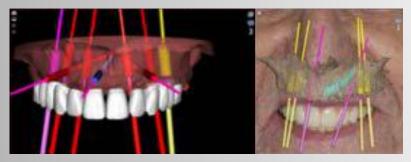


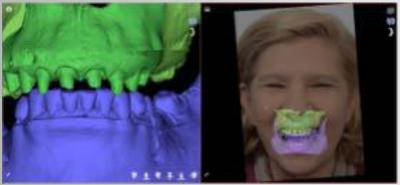
Mock-up

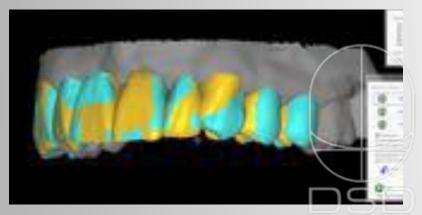
Presentation

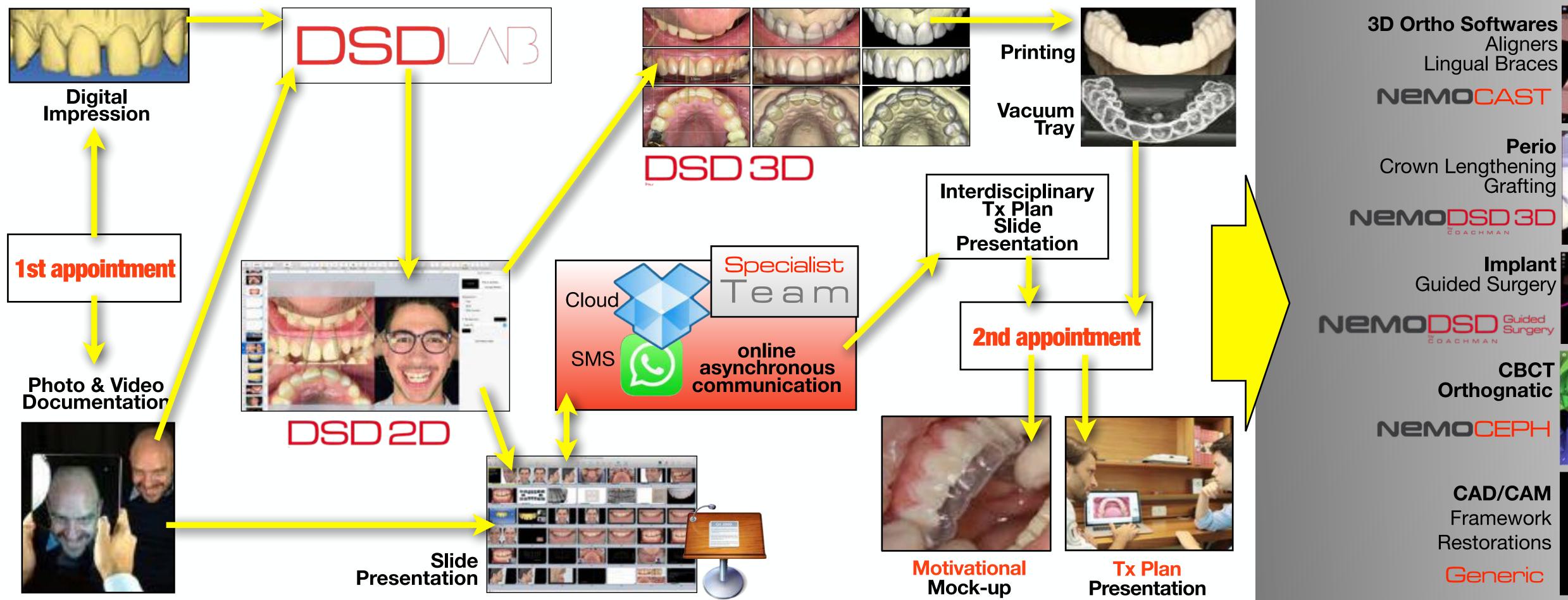












Aligners







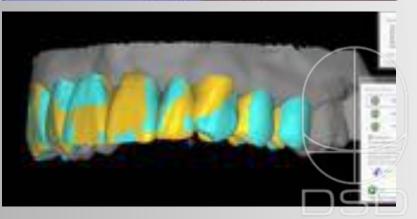






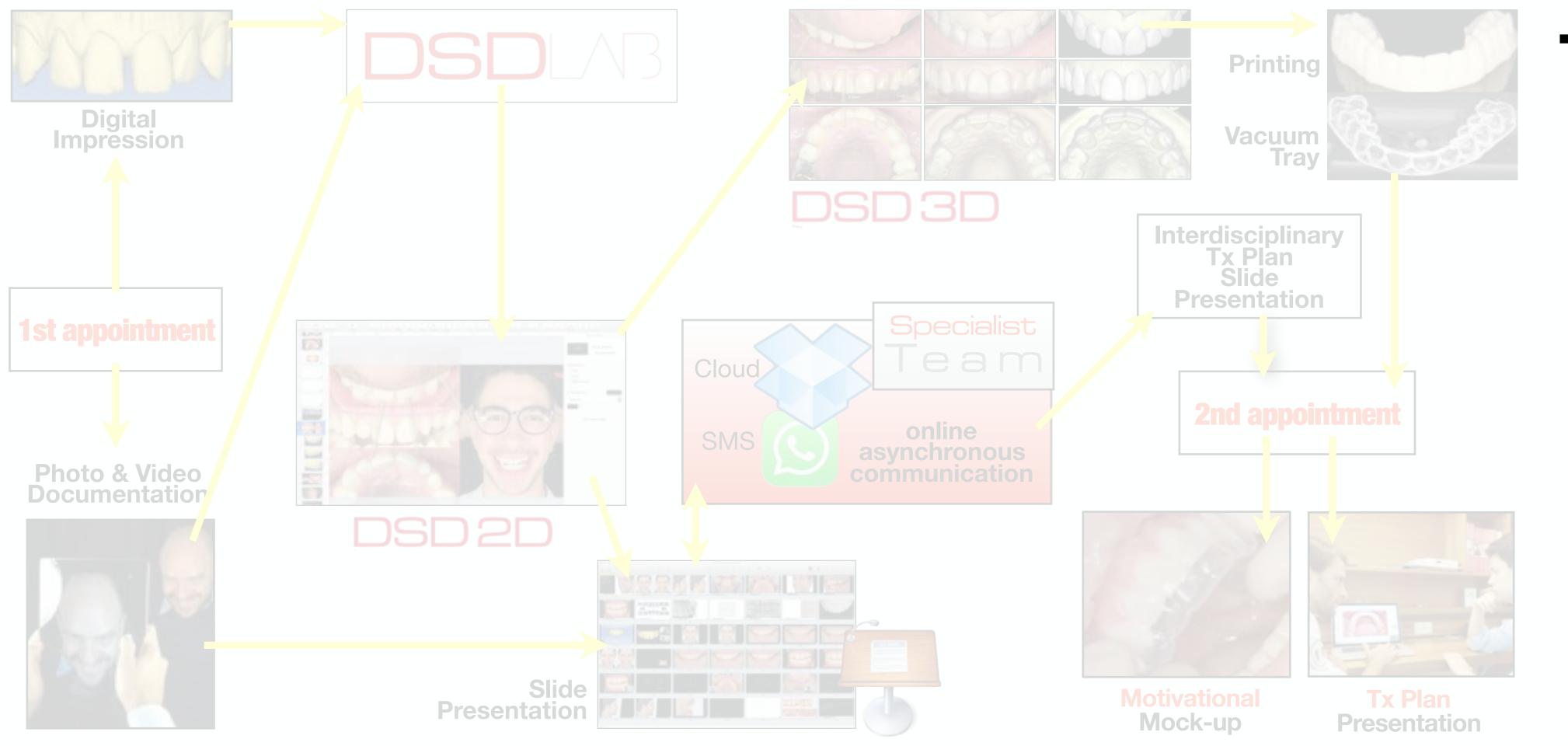














1 st app = 1 hDigital chart = 15minDocumentation = 10min2D = 15min3D = 20minPrinting = 1-3h2nd app = 1hMock-up = 15min SD Presentation = 15min TP Presentation = 15min F Presentation = 15min



Test Drive strategy Investment/Do the mat Unique experience Word of mouth Lab Partnership











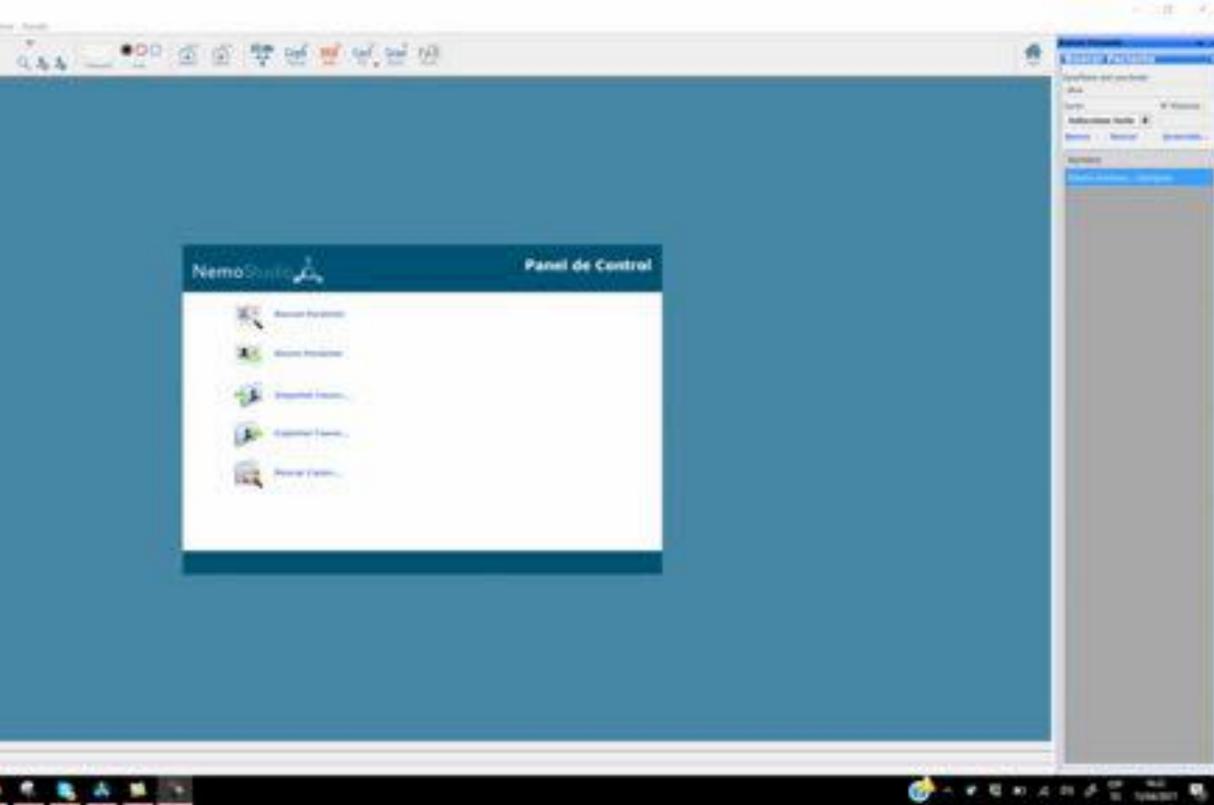
# DSD Planning Center Online Tool VideoTutorial



# OUS OMMUNICATION









# $\mathbf{S}$ COMMUNICATION











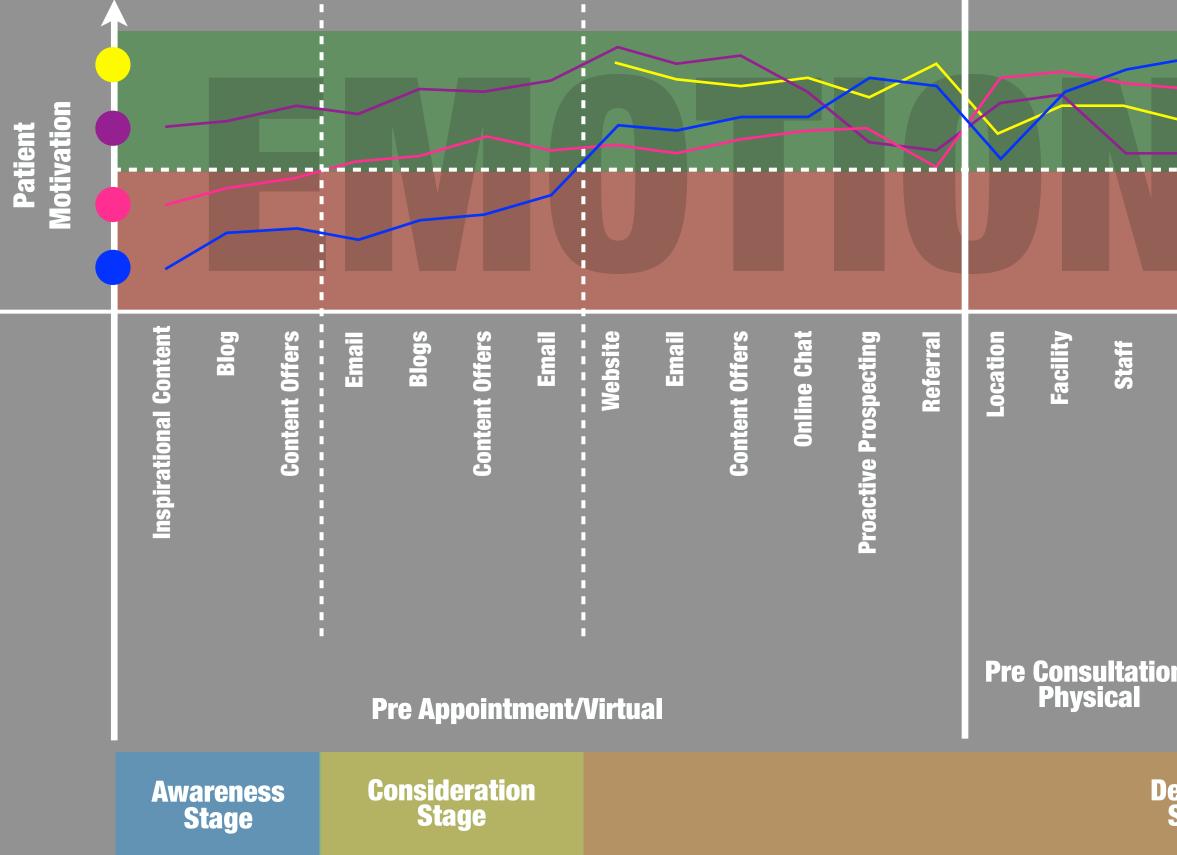






# $\mathbf{S}$ COMMUNICATION

CREATING AN UNIQU



IE		P P	\ T			T		: X		E	RI	E	N	ς ε				GR
							YES	PATIENT									-	Z
							NO	<b>BECOMING A P</b>										Tir
Service	Interview	Exam	Rapport	Documentation	Emotional Dentistry	<b>Tx Plan Presentation</b>	Financial	ACCEPTANCE / BECO	Managing Expectations	<b>Clinical Efficiency</b>	Punctuality	Pain Management	Predictability	Recall	Longevity	Hygiene	Inspirational Content	
on/	1 st Consultation2nd ConsultationPre Treatment				CASE /		Tr	eatmo	ent		Po	st Tre	atme	nt				
Decisi Stag												De	elight					



Tipping Point Case Complexity



### THE EMOTIONAL GAME Emotional Dentistry Approach, Modern Marketing Strategies & Patient Experience

by Coachman & Macdonald

# 2003 2010 2011 WORLD TOUR 2015

**201** 



-2009

201

# **OK... I love it, but how can I implement it?**

# WORLD TOUR 2015

2013 2014

2010 2011









# Doing something about it



# Doing something about it



# Doing something about it

# marketing.social media.website.communication.infrastructure.facility.equipment.technology.lab.digital workflows

# implementing DSD day-to-day in your practice requires:

# marketing.social media.website.communication.infrastructure.facility.equipment.technology.lab.digital workflows

## training

## discipline

# implementing DSD day-to-day in your practice requires:

## staff

## skills/ knowhow

## investment

## time!

# DSD is an amazing tool! But, for some of us it is like early computers

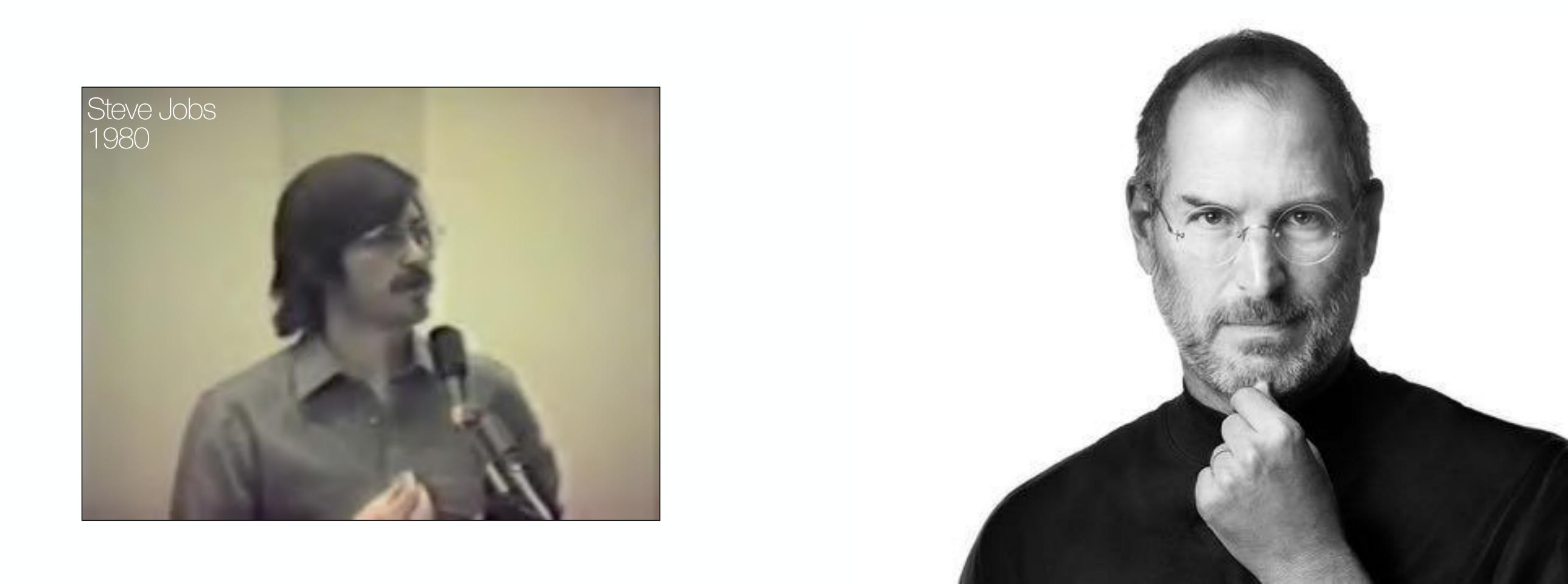


# An amazing tool, a steep learning curve!

# Steve Jobs said in a press conference in 1980

"Computers are an amazing tool for solving problems but today we put a problem between you and your problem"





# So how many Dentists actually started using DSD after workshop training?



## **SIECHNOLOGY** MARKETING



SMILE DESIGN PLANNING **SIN ULATIONS** 

NemoDSD

**INPLEMENTATION** CONSULTANCY **TECHNOLOGIES** 



# DSD Clinic DIGITAL SMILE DESIGN



MARKETING SOCIAL MEDIA BRANDING

PRODUCTION DENICES **RESTORATIONS** 



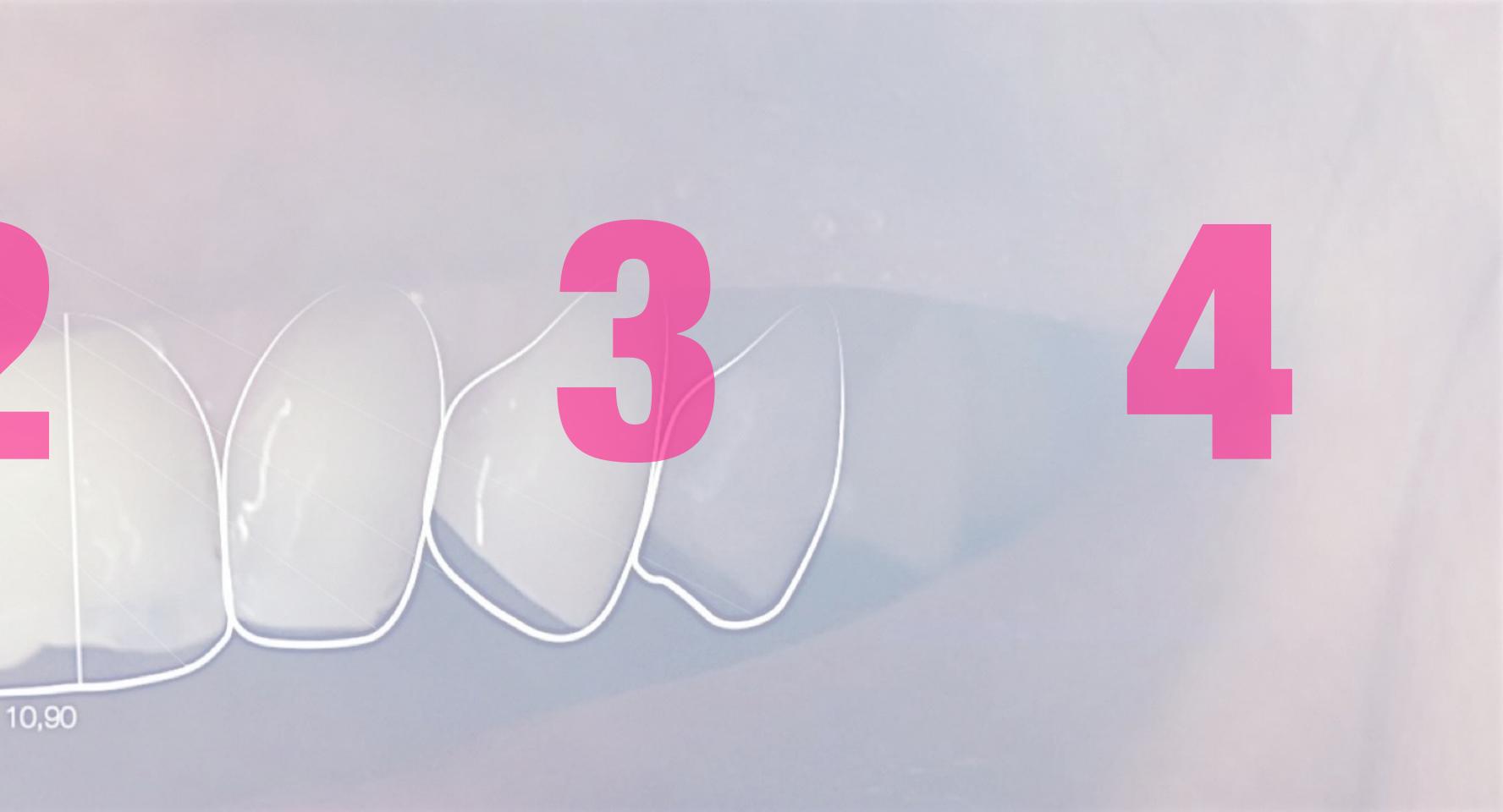






# COURSE ONLINE PUBLICATIONS

10,80



# Prepare the Digital Workflow

# COURSE ONLINE PUBLICATIONS

# HARDWARE SOFTWARE INFRAESTRUCTURE





# Prepare the Digital Workflow

# COURSE ONLINE PUBLICATIONS

## HARDWARE SOFTWARE INFRAESTRUCTURE 10,80



# Motivate your Staff

EDUCATION ENGAGEMENT REHERSAL





# Prepare the Digital Workflow

# COURSE ONLINE PUBLICATIONS

## HARDWARE SOFTWARE INFRAESTRUCTURE 10,80



# Motivate your Staff



## EDUCATION ENGAGEMENT REHERSAL

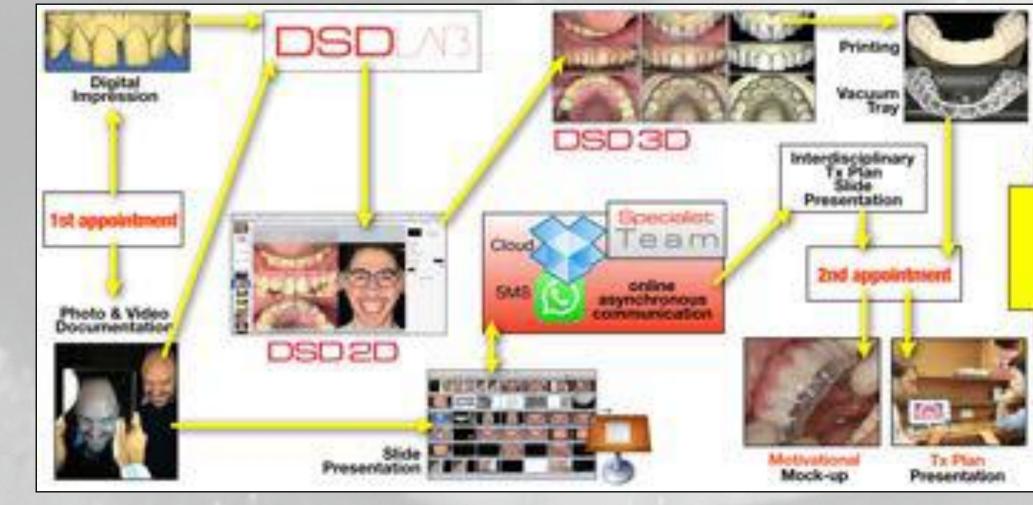
# **Partnerships Digital Centers**



# TYPE OF LAB PARADIGM SHIFT PARTNERSHIP



## Hardware, Software. Knowhow, Maintenance & Updates



plan

sell

PRE CLINICAI

## Hardware, Software. Knowhow, Maintenance & Updates

Photo/Video Scan Models 2D project 3D project Team Communication Slide Presentation Ortho Setup Software Orthognathic Planning Software Guided Surgery Perio Planning Software CAD/CAM restorative Software Scanners Milling Printing



**CLINICAL** 







# "Waiting for perfect is never as smart as making progress."

# Seth Godin Author and Entrepreneur

# "Your income is directly related to your philosophy, not the economy."

10,80

10,90

Jim Rohn Author and Entrepreneur "There is no security on the Earth, there is only opportunity."

Five-star general and Medal of Honor recipient

# General Douglas MacArthur





# COURSE ONLINE PUBLICATIONS





ALC: N



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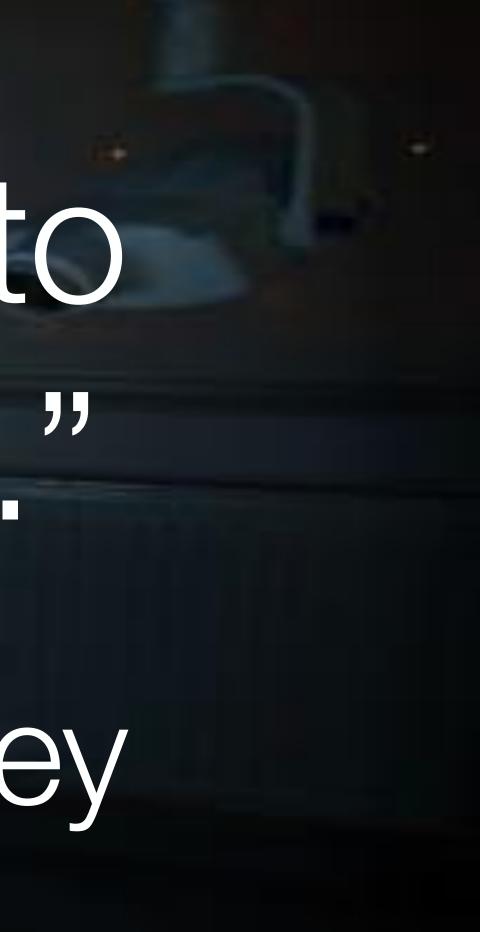




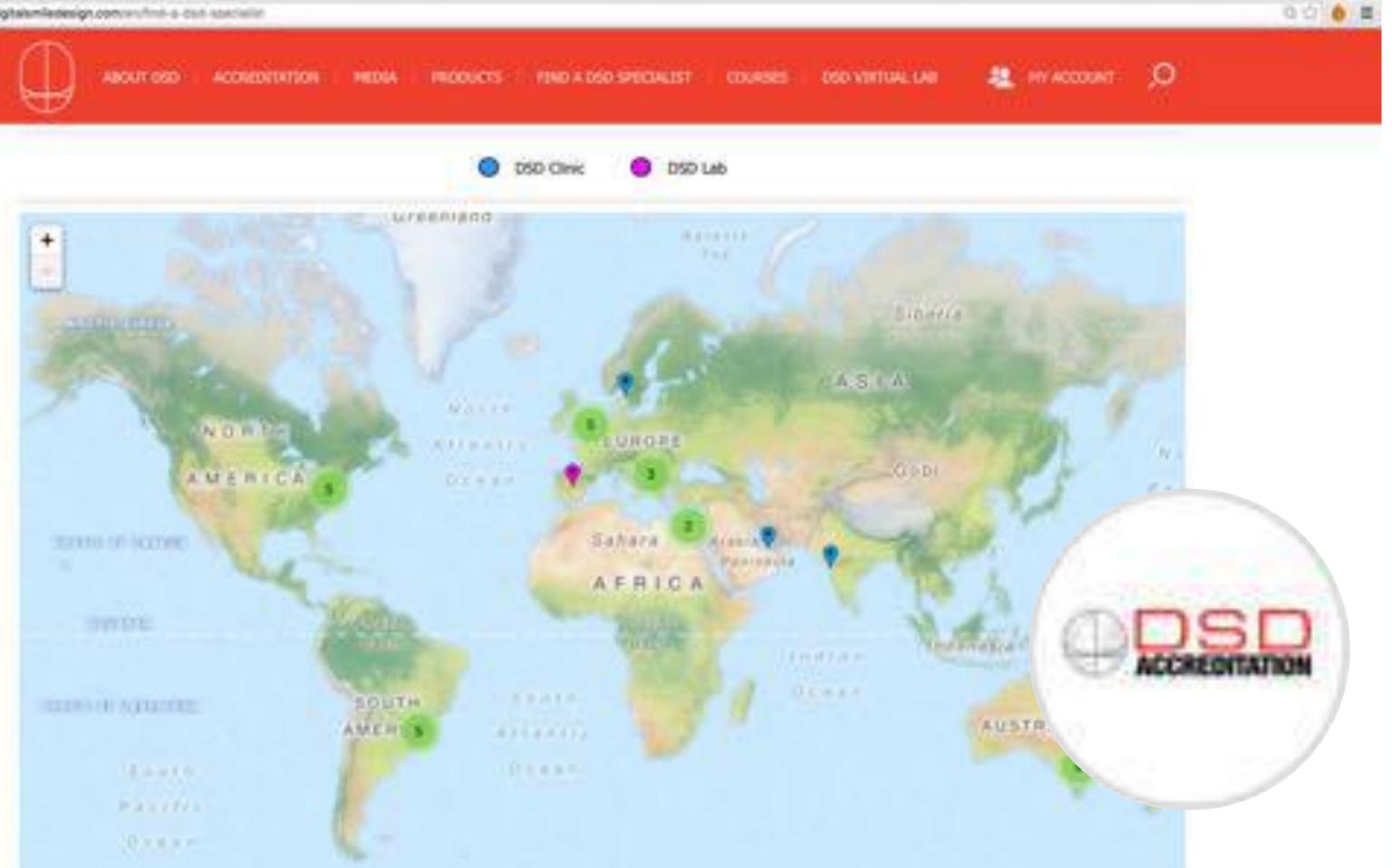
# "The way to get started is to

# quit talking and start doing."

# Walt Disney







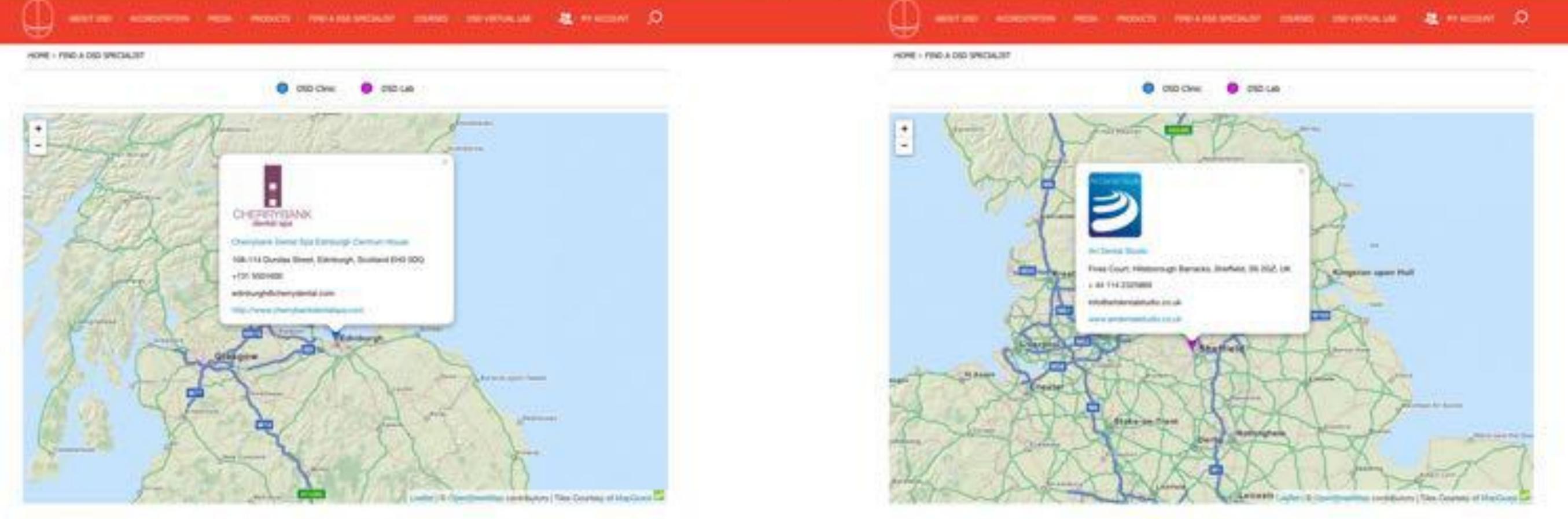
#### ACCREDITATION NEDIA PRODUCTS FIND A D60 SPECIALIST COURSES D60 VIIITUAL LAB ABOUT OSD









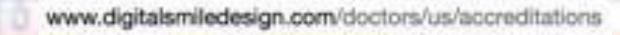


Search for a DSD Specialist





Search for a DSD Specialist



0

# Acreditation levels

Normal IS private Facebook ting.

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White Certificate

الملطب (200 ما إسلامي) and global map

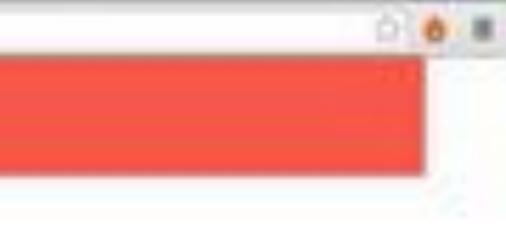
NAMES OF TAXABLE PARTY.

Promotestity (Million and all









## BENEFITS OF BEING A DSD CLINIC

#### YEARLY FEE = 5.000€

- a) Use the DSD Brand according to the given Brand Book (Not available on the Trial Period)
- b) Access to DSD Marketing Strategy & Material support (Online & Offline) (Not available on the Trial Period).
- c) Promotion through DSD Website and Media (Online & Offline) (Not available on the Trial Period).
- d) Technology and Software products and support (Available on the Trial Period).
- e) Exclusive deals for Purchases and Services (Available on the Trial Period)

#### DSD PRODUCTS = Pay per Case

a) Exclusive access to the Full DSD Virtual Lab Services (Available on the Trial Period)

#### INCREASE ON SALES = 2% - 3% of Total Sales (yearly)

(a) Use of DSD Protocols. Depending on the Increase on Sales of the 1<sup>st</sup> year after DSD Clinic Implementation we will request a %: 0%-20% Sales Increase = 0% Payment (this will be reviewed every year - If the Clinic continuously fails to achieve 20% increase the Certificate can be revoked) : 20%-30% Sales increase = 2% Payment (this % will be set for the whole duration of the DSD Clinic Certification) 30% + Sales Increase = 3% Payment (this % will be set for the whole duration of the DSD Clinic Certification)

#### EXCLUSIVITY(to be determined)

## OBLIGATIONS OF BEING A DSD CLINIC

- a) Use the "a DSD clinic" Logo
- b) Fulfill all required payments timely.
- c) Facilitate access to sales figures of the clinic and being open to an Audit process if DSD requires it.





## HOW TO BECOME A DSD CLINIC

### BECOME A DSD MASTER

- a) Complete 1 of the DSD Residency Clinical Modules: "Clinical Over the Shoulder" or "Clinical Hands-on"
- b) Complete 3 full cases following the DSD Concept & Protocol. At least 1 of them using DSD Virtual Lab.

#### BECOME A DSD CLINIC

- Be a DSD Master
- 2. 2.1 Potentiality Check (1 day) = 0€

The DSD Team will visit the Clinic to check if it's eligible for the DSD Clinic Certification or not

2.2 DSD Consultancy (1 day) = 10.000€ (in advance).

Our team will perform a Diagnosis & Analysis of the Clinic producing an tailored "Action Plan to become a DSD Clinic" with all the requirements they should fulfil.

- DSD Implementation (4 days) = 18.000€ (in advance) The DSD team will spend 4 days at the Clinic training staff, applying protocols and supporting the Software & Technology implementation.
- Trial Period & DSD Clinic Certification (6-12 months) = 0€ After the DSD Implementation week the Clinic will start working as a DSD Clinic for a 6-12 month trial period in which all DSD Concepts. Protocols & Technology will be fully integrated. Once this period is over the DSD Team will visit the Clinic again to check the successful implementation and request the revision of any not properly implemented parts of the Action Plan before granting the DSD Clinic Certificate.

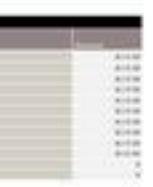
# DSD Clinic Consultancy

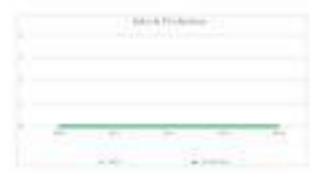
# **Evaluation & Implementation**

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# Creating an Unique ratient Experience

# **EMOTIONAL GAME**



# Experience

#### MOTIVATI

# EMOTIONAL GAME

TIMELI



# Cleating an Unique ratient Experience

#### MOTIVATI

#### Patient

# EMOTIONAL GAME

#### Pre Treatment

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Treatment



## Cleating an Unique ratient Experience YE

#### MOTIVATI

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#### BORDERLINE EMOTIONAL GAME

#### Pre Treatment

NO

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## Cleating an Unique ratient Experience YE

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# EMOTIONAL

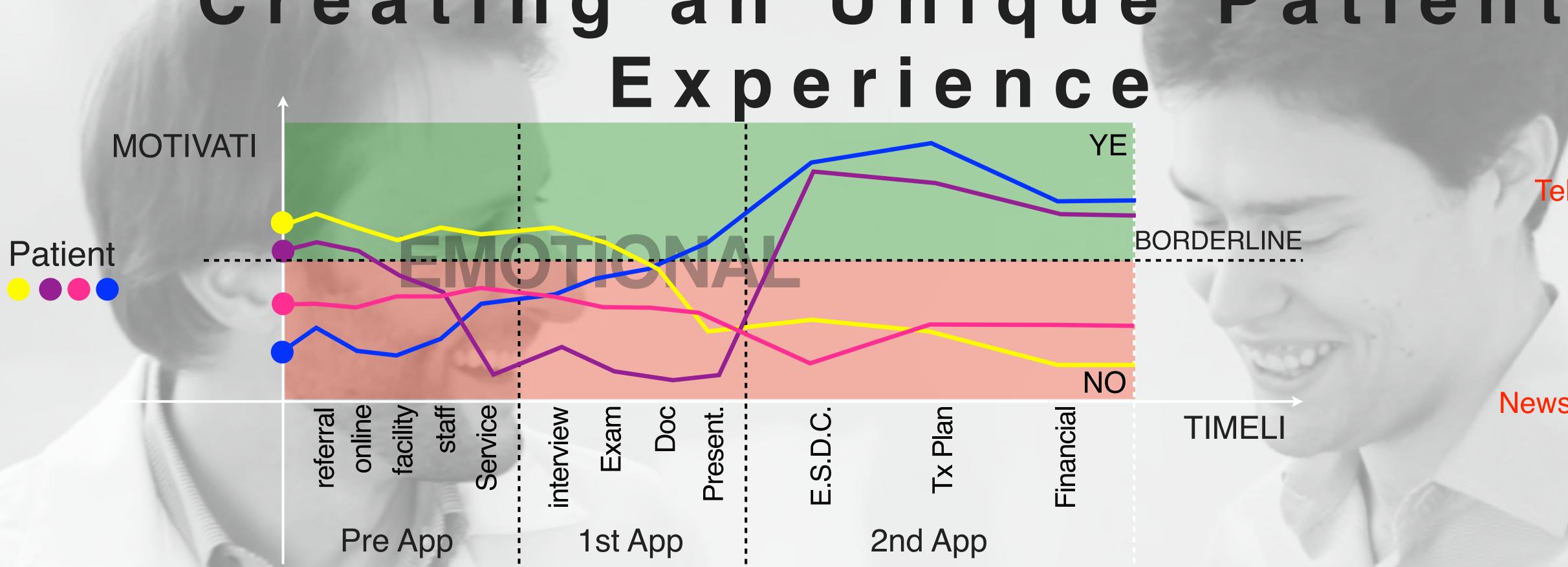
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NO

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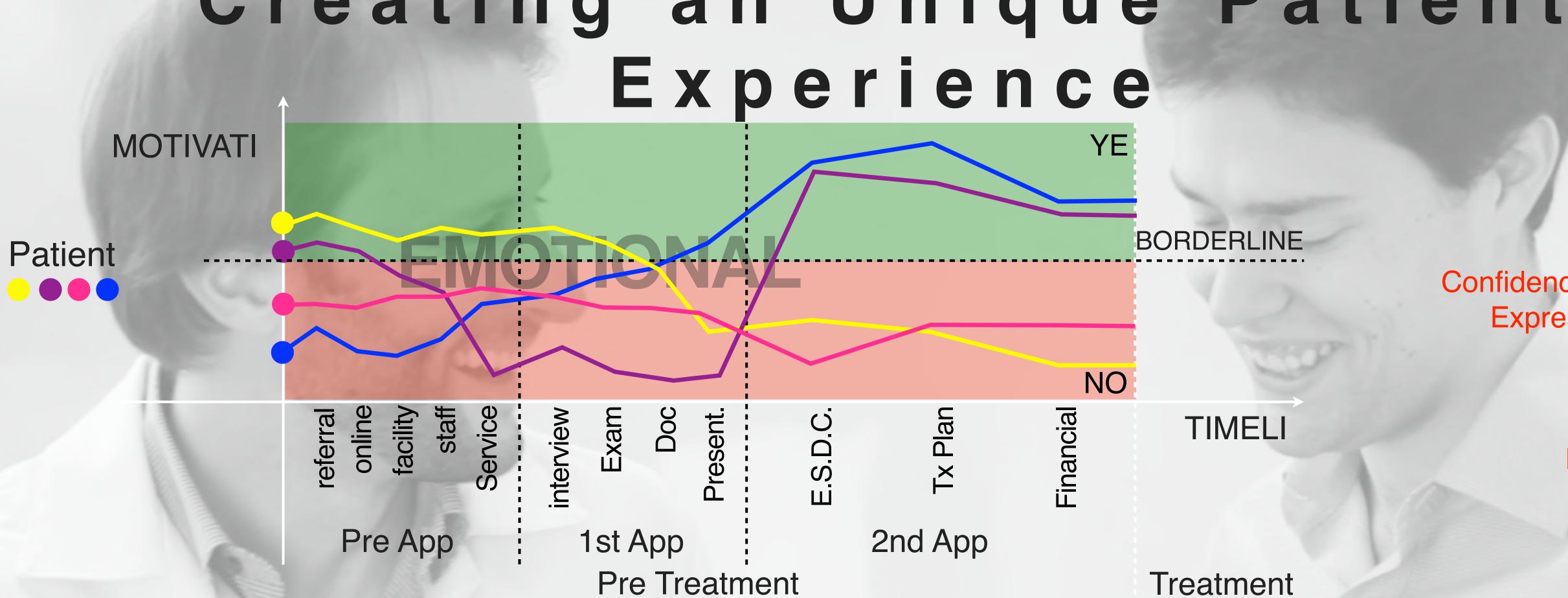
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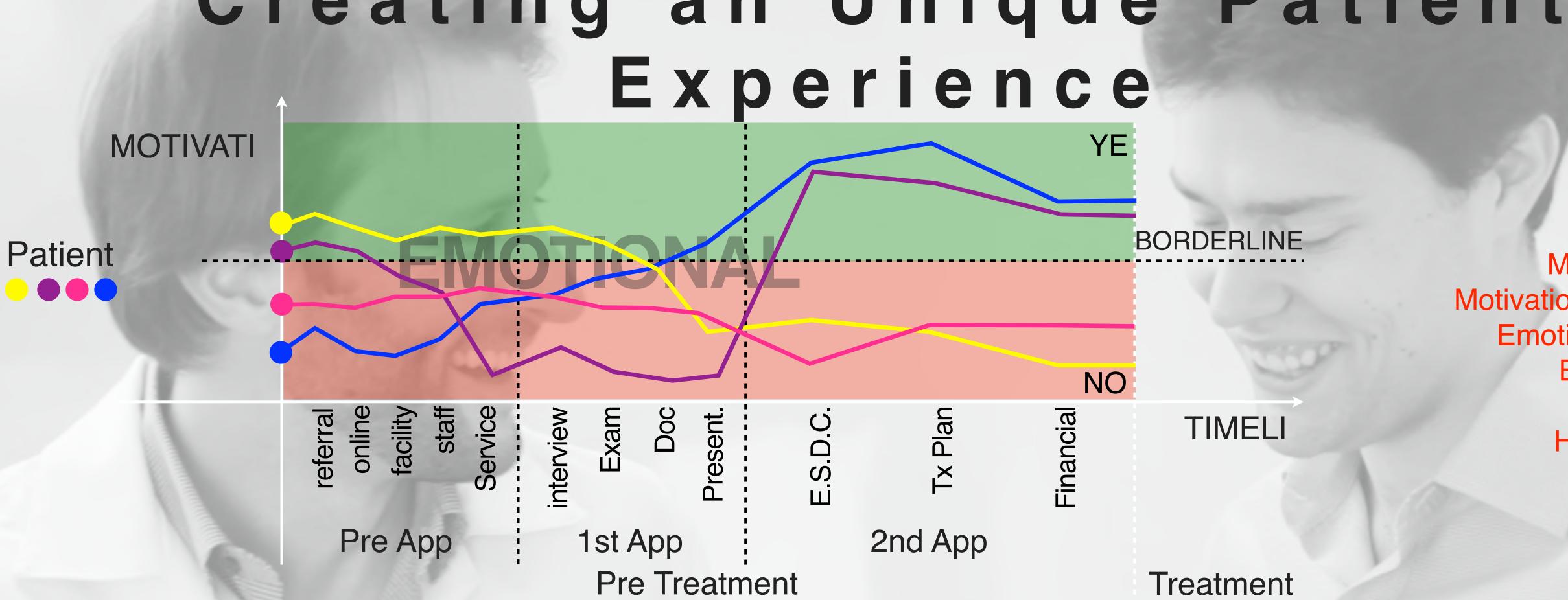
Tx Plan

Treatment

Pre App Website **Telep./Receptionist** Mood Ambience Address Parking Coffee Newspaper/Magazine Music Decoration Furniture Front desk WC Lighting



1st App Hand shake First chat **Confidence x Humbleness** Expressing x Listening Doc office Initial connection Soft hands Efficiency/Speed First comments / explanations



2nd App Mock up precision Motivational Presentation Emotional Intelligence Educational skills Prepared staff Handy equipment Sells experience

#### CASE ACCEPTANCE VALUE 2014-2015

# **46.1%**

€300.00







#### BENEFITS OF BEING A DSD CLINIC

#### YEARLY FEE = 5.000€

- a) Use the DSD Brand according to the given Brand Book (Not available on the Trial Period)
- b) Access to DSD Marketing Strategy & Material support (Online & Offline) (Not available on the Trial Period).
- c) Promotion through DSD Website and Media (Online & Offline) (Not available on the Trial Period).
- d) Technology and Software products and support (Available on the Trial Period).
- e) Exclusive deals for Purchases and Services (Available on the Trial Period)

#### DSD PRODUCTS = Pay per Case

a) Exclusive access to the Full DSD Virtual Lab Services (Available on the Trial Period)

#### INCREASE ON SALES = 2% - 3% of Total Sales (yearly)

(a) Use of DSD Protocols. Depending on the Increase on Sales of the 1<sup>st</sup> year after DSD Clinic Implementation we will request a %: 0%-20% Sales Increase = 0% Payment (this will be reviewed every year - If the Clinic continuously fails to achieve 20% increase the Certificate can be revoked) : 20%-30% Sales increase = 2% Payment (this % will be set for the whole duration of the DSD Clinic Certification) 30% + Sales Increase = 3% Payment (this % will be set for the whole duration of the DSD Clinic Certification)

#### EXCLUSIVITY(to be determined)

#### OBLIGATIONS OF BEING A DSD CLINIC

- a) Use the "a DSD clinic" Logo
- b) Fulfill all required payments timely.
- c) Facilitate access to sales figures of the clinic and being open to an Audit process if DSD requires it.





#### HOW TO BECOME A DSD CLINIC

#### BECOME A DSD MASTER

- a) Complete 1 of the DSD Residency Clinical Modules: "Clinical Over the Shoulder" or "Clinical Hands-on"
- b) Complete 3 full cases following the DSD Concept & Protocol. At least 1 of them using DSD Virtual Lab.

#### BECOME A DSD CLINIC

- Be a DSD Master
- 2. 2.1 Potentiality Check (1 day) = 0€

The DSD Team will visit the Clinic to check if it's eligible for the DSD Clinic Certification or not

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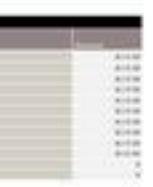
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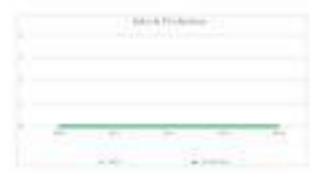
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CLINIC





## Administration Sales

## Clinical

## Human Resources









## **NEW PROFILES OF A MODERN DENTAL CLINIC**

Hygienest & Recal Business Manager Concierge & Patient Experience Treatment Coordinator Digital Technician & Virtual Lab Marketing & Social Medias Valet & Security





# BEYOND SPECIALTIES INTEGRATED SPECIALTIES FRAGMENTED SPECIALTIES UNIDISCIPLINARY SINGLE SPECIALTY

# TRANSDISCIPLINARY **INTERDISCIPLINARY MULTIDISCIPLINARY**

#### Technical Dimension **INTERDISCIPLINARY**

#### TREATMENT



#### EXPERIENCE

Human Dimension TRANSDISCIPLINAR High Touch



Care Spirit

#### High Tech

#### **ORO-FACIAL INTERDISCIPLINARY THERAPY**

Clinical Spirit

CLINIC

High Soul **INVOLVEMENT** 

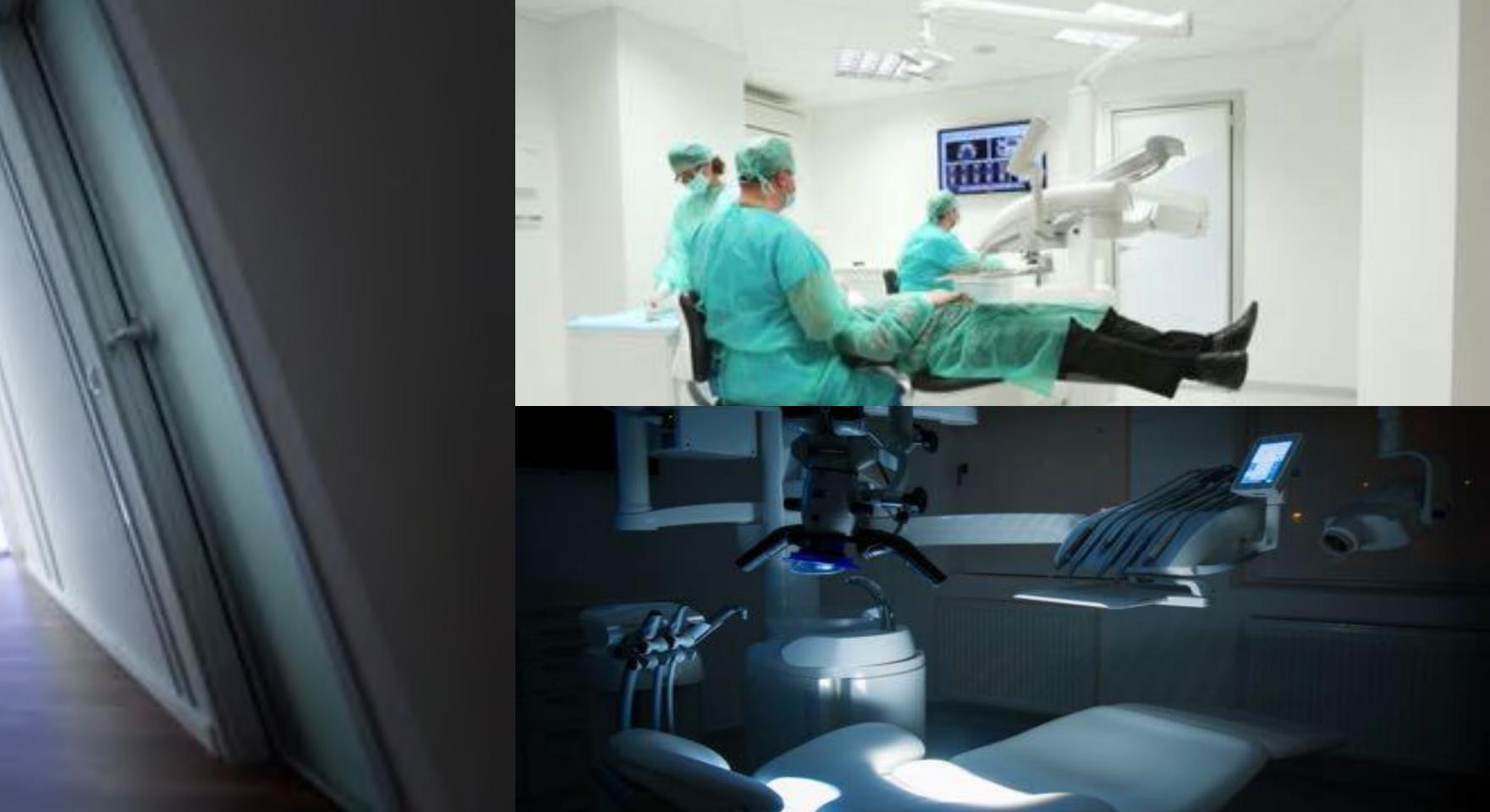
Team Spirit



# REPATIENT EXPERIENCE



#### DENTCOF DSDClinic Timisoara, Romania



#### Smylife DSDClinic Madrid, Spain



**Ivan Malagón** DSDClinic Madrid, Spain

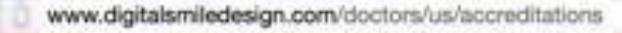


Q-Dental DSDClinic Madrid, Spain



#### **Coachman-Well Clinic** DSDClinic São Paulo, Brasil



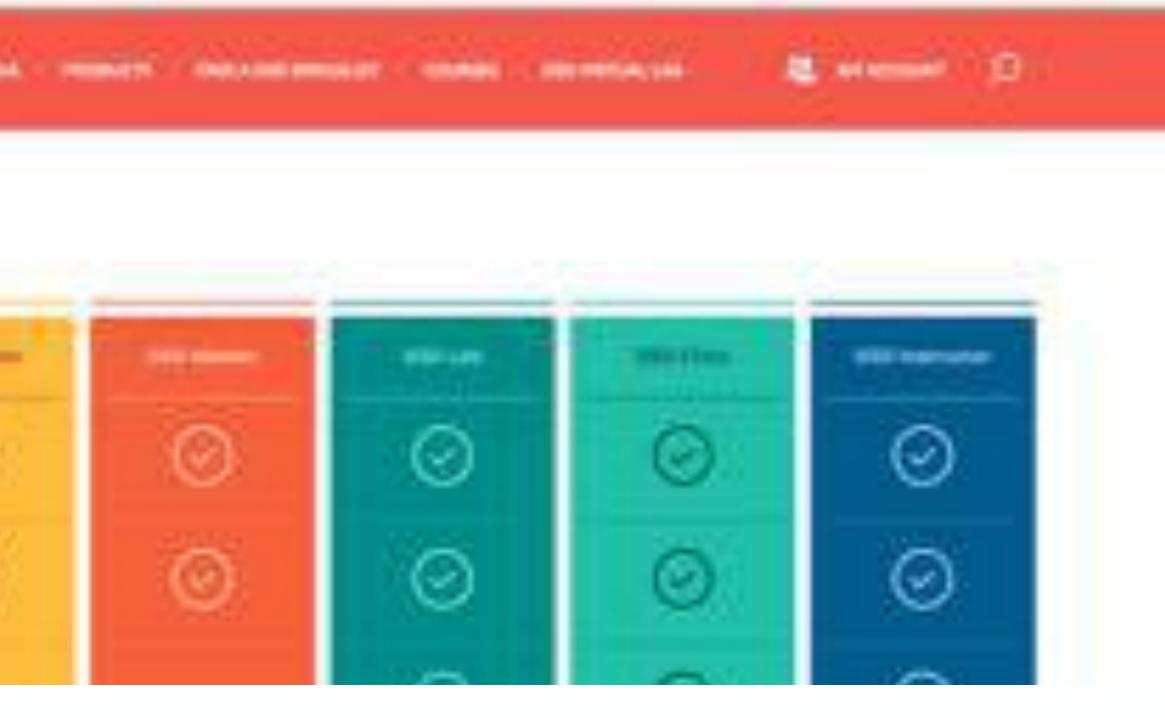


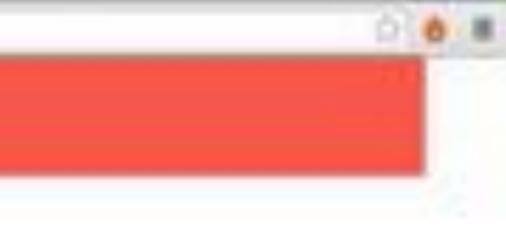
# Acreditation levels

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# Annual Contract Tensions Contract Contr

# john@digitalsmiledesign.com







## DIGITAL SMILE DESIGN

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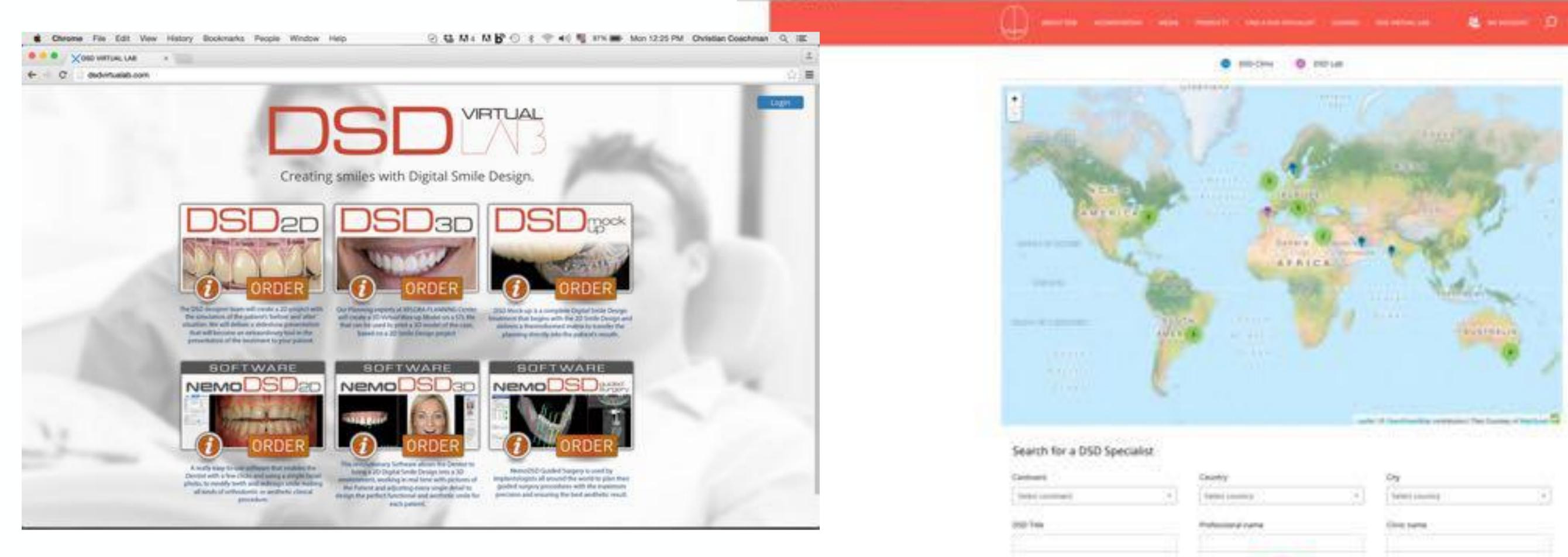
















Citize Burnet

TREATMENTS	PLANNING	PLANNING + MANUFACTURE	DSD Milled Provisionals	40€ u.
DSD 2D	150€	-	DSD Full Provisional Over Implants	300€
DSD 3D DSD Mock-up	200€ -	- 150€	DSD Custom Abutment	60€ u.
			DSD Restoration	100€ u.
DSD Pilot Guide	200€	300€		
DSD Implant Guide	200€	<b>300€</b> + 25€/implant	DSD Ortho	Co
DSD Pin Guide	50€	150€		
DSD Provisional Positioning Tray	-	80€	DSD Orthognatic	Сс

**TRIV** 



#### Coming Soon! Coming Soon!



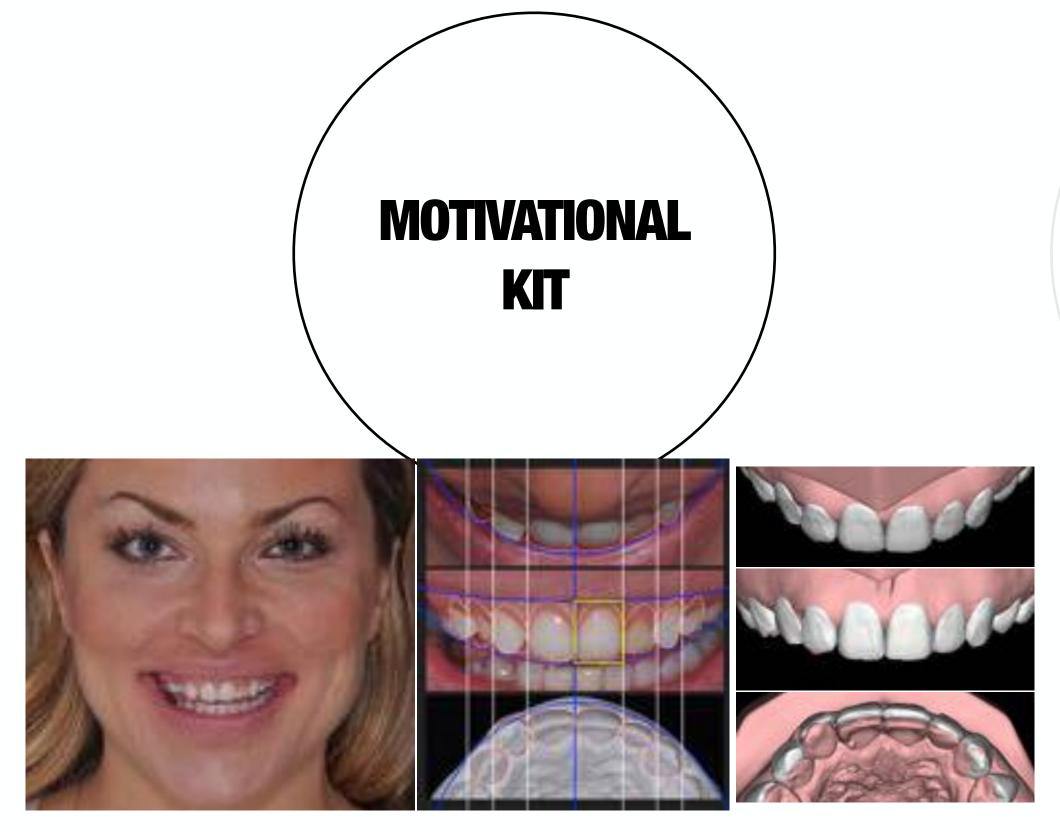
# Smile Design & Planning











## Facially Driven 3D Smile Design project

#### NTERDISCIPLINARY PLAN & DEVICES

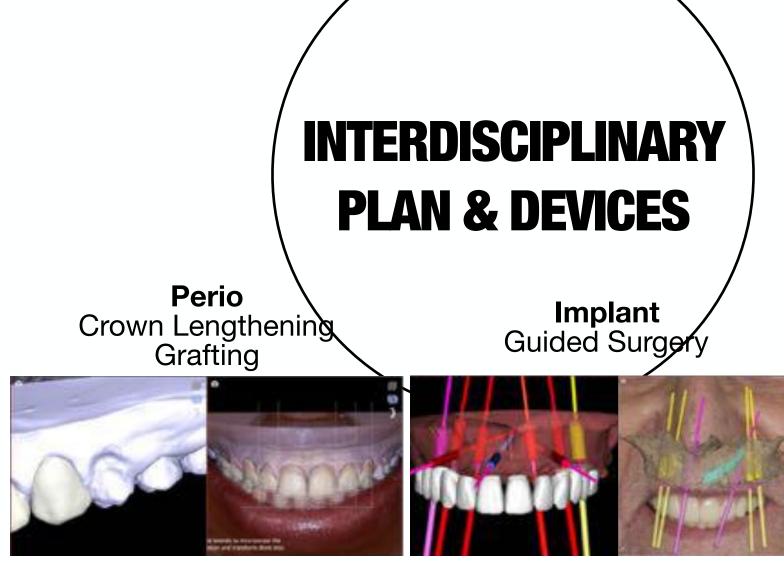












**3D Ortho Softwares** Aligners Lingual Braces



CBCT Orthognatic



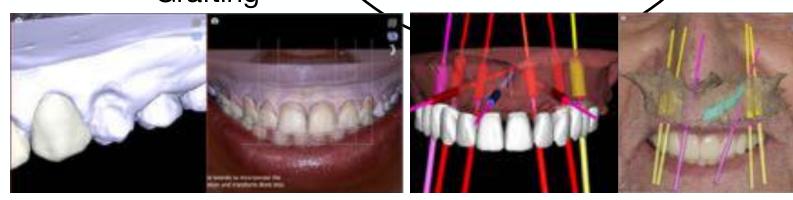




#### MOTIVATIONAL KIT

#### ΚΠ

Perio Crown Lengthening Grafting



**3D Ortho Softwares** Aligners Lingual Braces



#### **INTERDISCIPLINARY PLAN & DEVICES**

Implant Guided Surgery

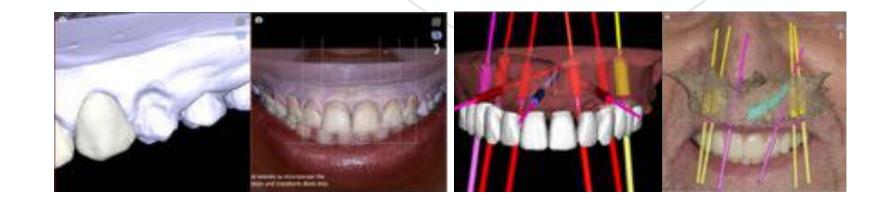
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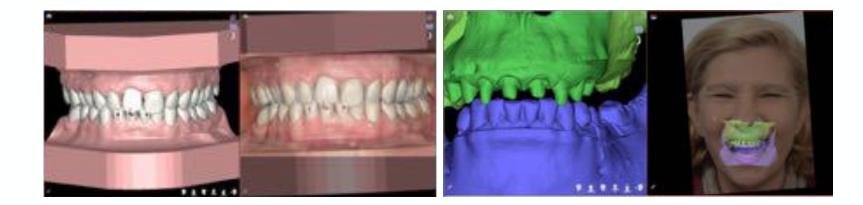
Design Devices Wax-ups Models Stents Stents Guides Guides Splints Components Abutments Restorations Ortho appliances







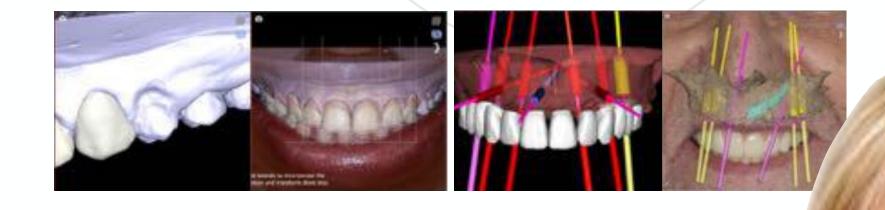


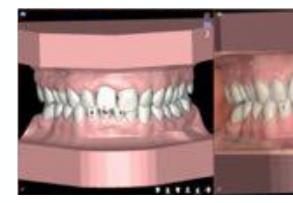








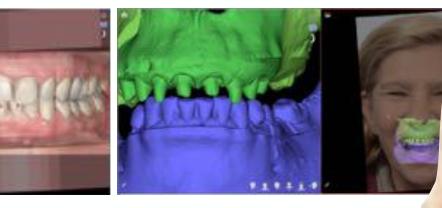


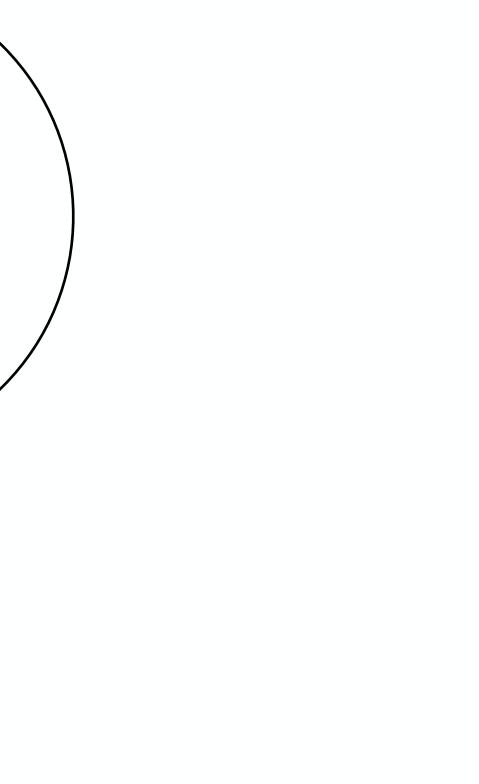


#### FINAL RESTORATIONS

100

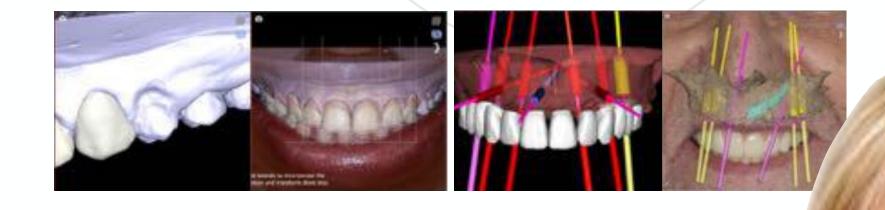
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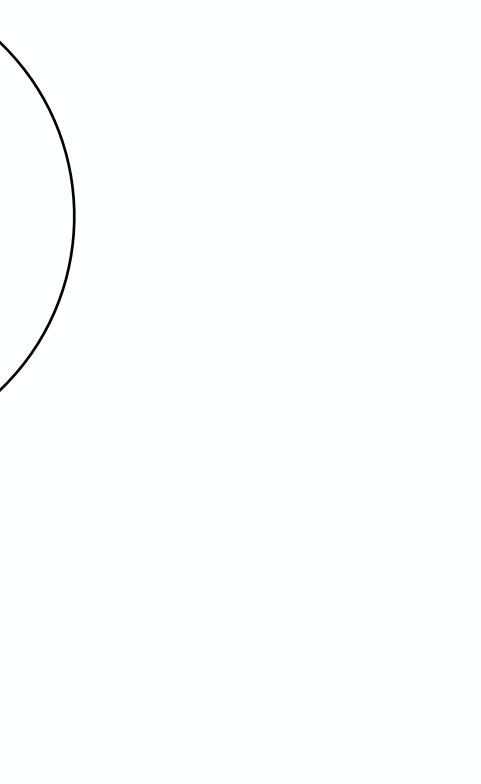


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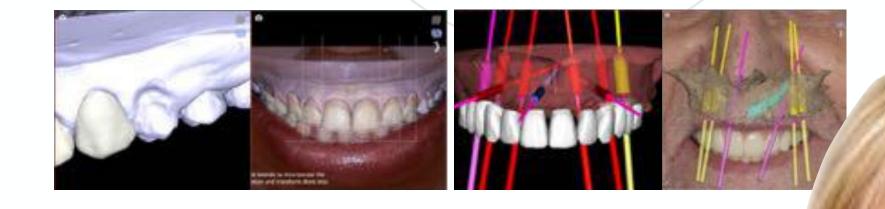
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## NTERDISCIPLINARY PLAN & DEVICES

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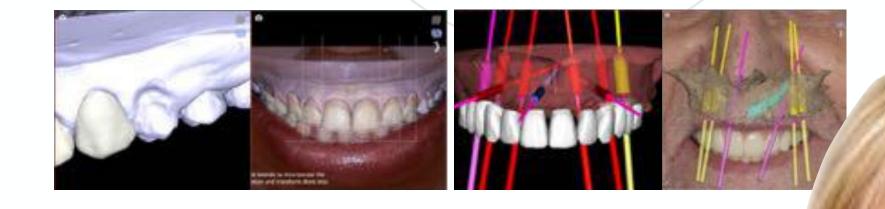
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## NTERDISCIPLINARY PLAN & DEVICES

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# MONOLITHIC CAD/CAM ANTERIOR RESTORATION

No Wax-up No layering





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**Dr. Miguel Stanley** miguelstanie/@whitelfedesign.com

All on 4 **CDT Rossell Young** Russel/Romegaceramics.com.au

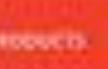
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& Orthognatic **By. Octavio Cietta** jocinine@hotmail.com

**Dr. Rogerio Zembonato** zambonato.sogeric@gmail.com

Dr. Marcos Pilla mic pittarihubi open ber

COSC) & Endo **Dr. Simony Kataoka** provinkatackaRusp.br



ABOUTING ACCREDITATION MEDIA PRODUCTS INDIADOD/PREALINT COURSES INDIAB





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**ODT Educe Silva** edson@espremiumlab.com.br

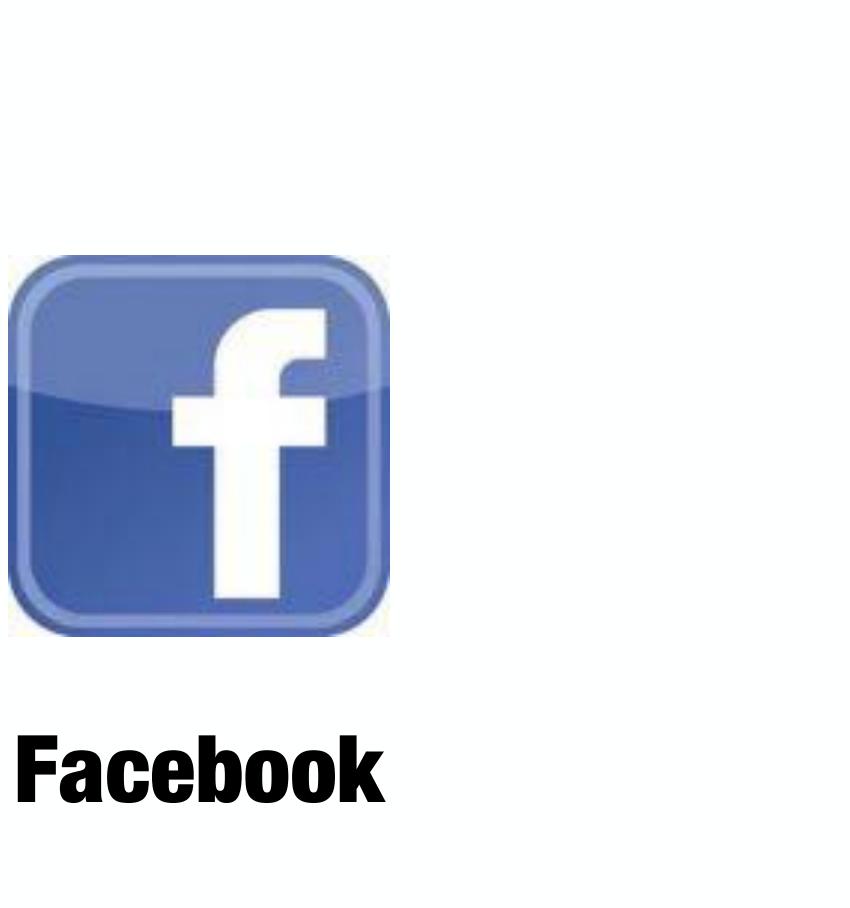
COD & Technology Mr. George Cobanas icabanas/Enemotec.org

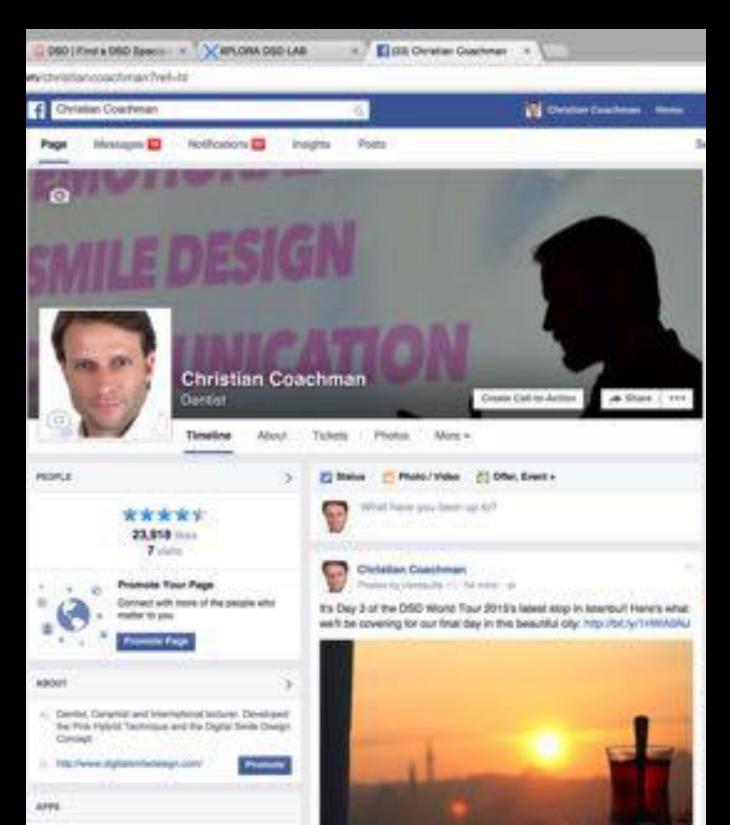
Dr. Marius Hack marke@hackdemtetrs.com

SO & Botalinam taxin **Br. Luciane Kraul** luctane@kraukkinic.com.br

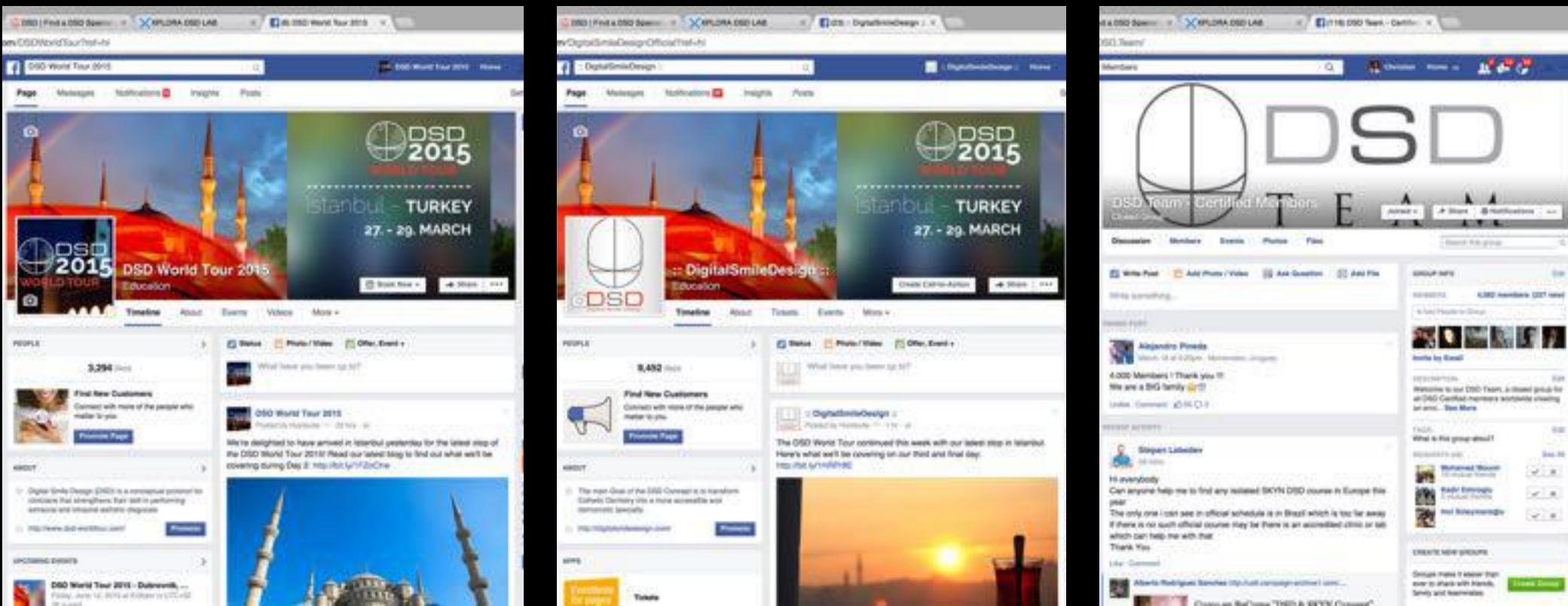








## **DSD World Tour 2015**





### **Digital Smile Design**

### **DSD** Team



### **DSD Team**



4.000 Members / Thank you III We are a DIG family or 12

Links Comment (2014-CLP)

### TRUESS ACTIVITY ----



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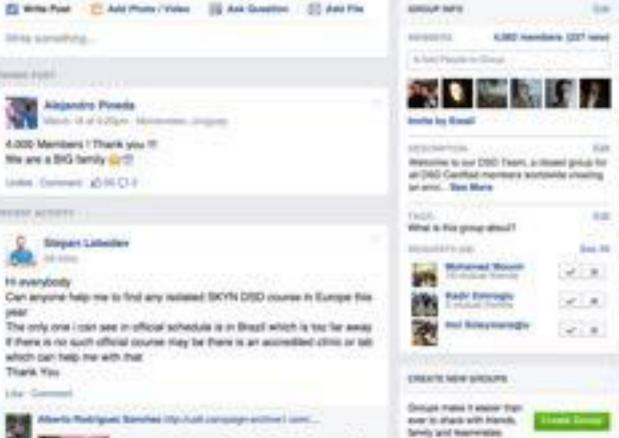
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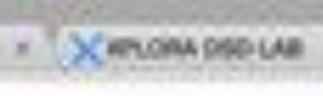
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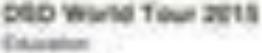


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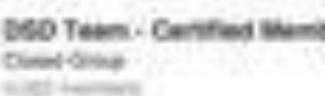


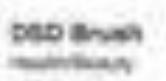












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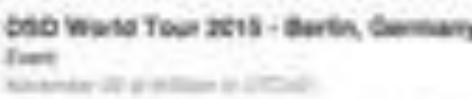


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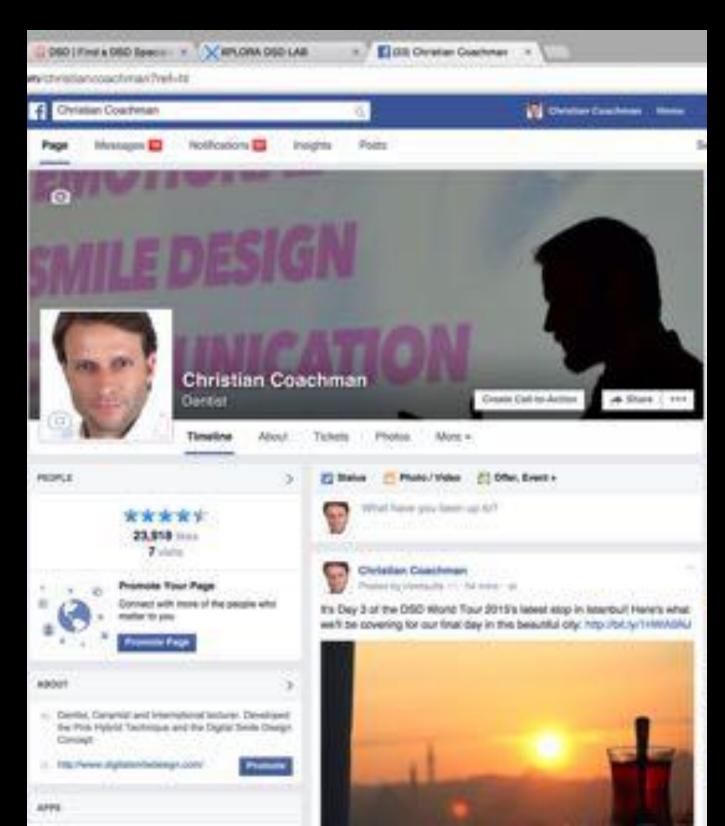
DSD World Your 2015 - London, UK

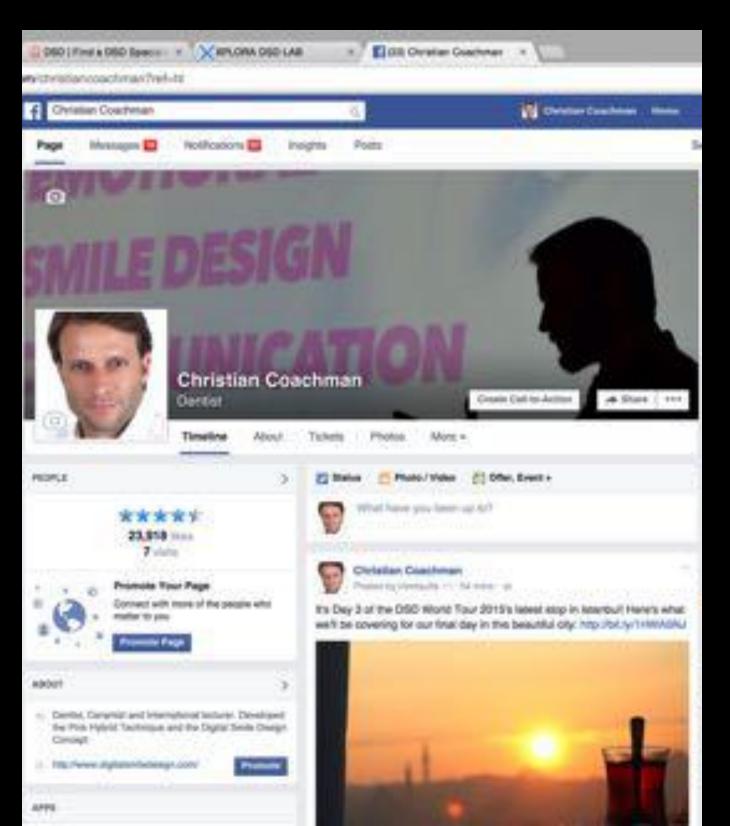
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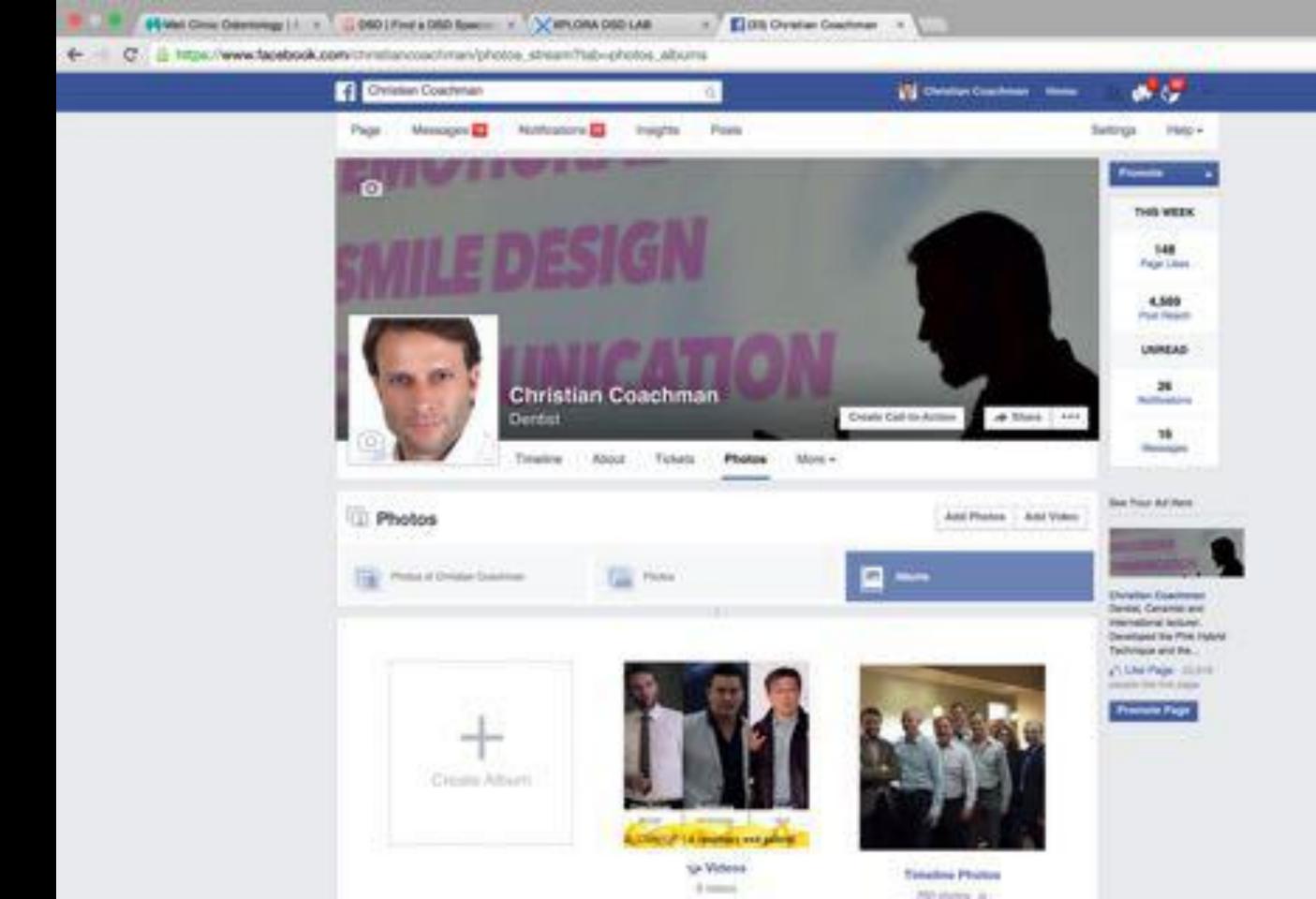
### **DSD** Team



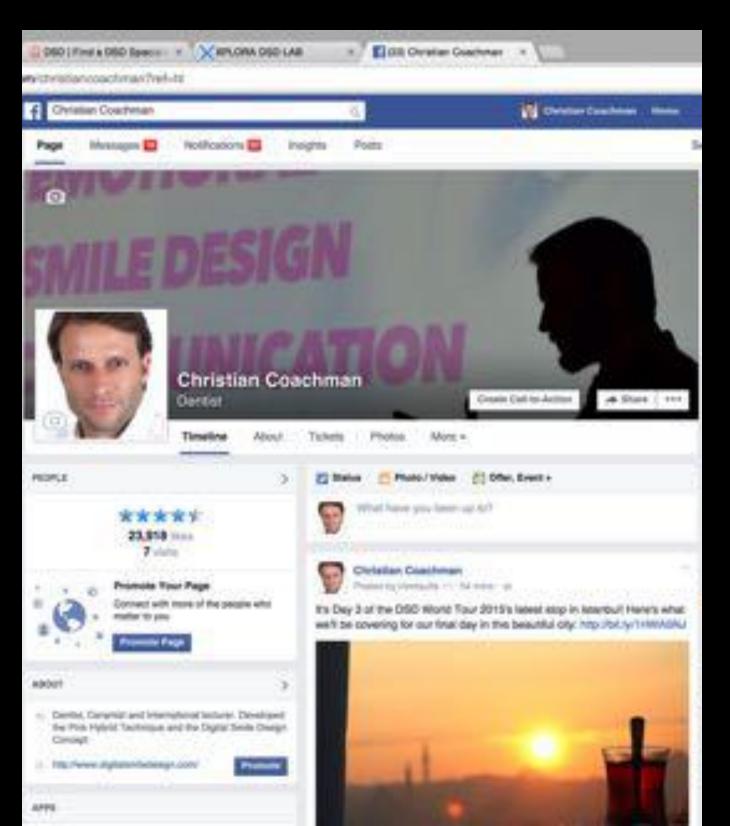






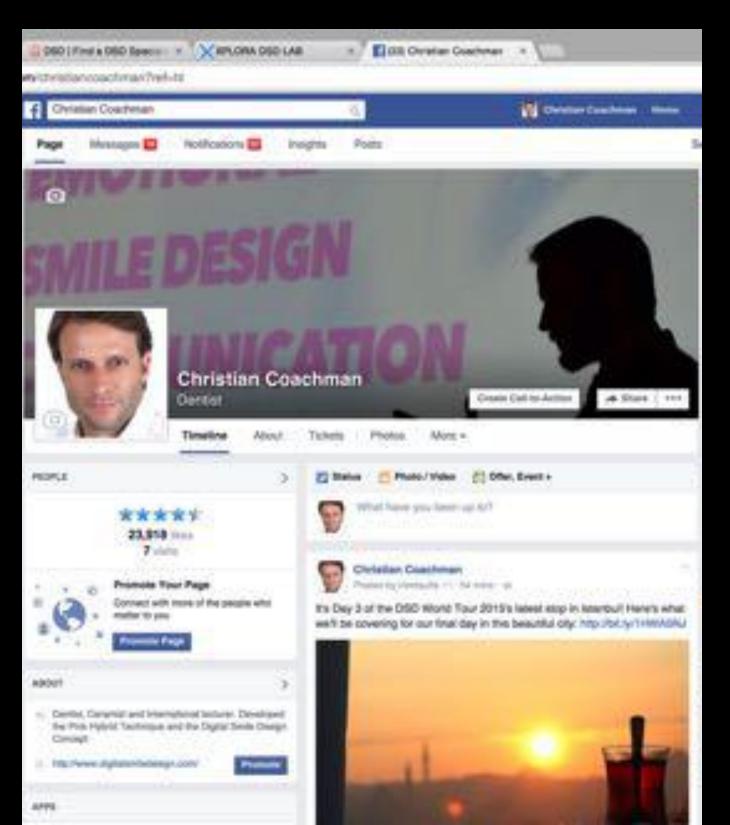


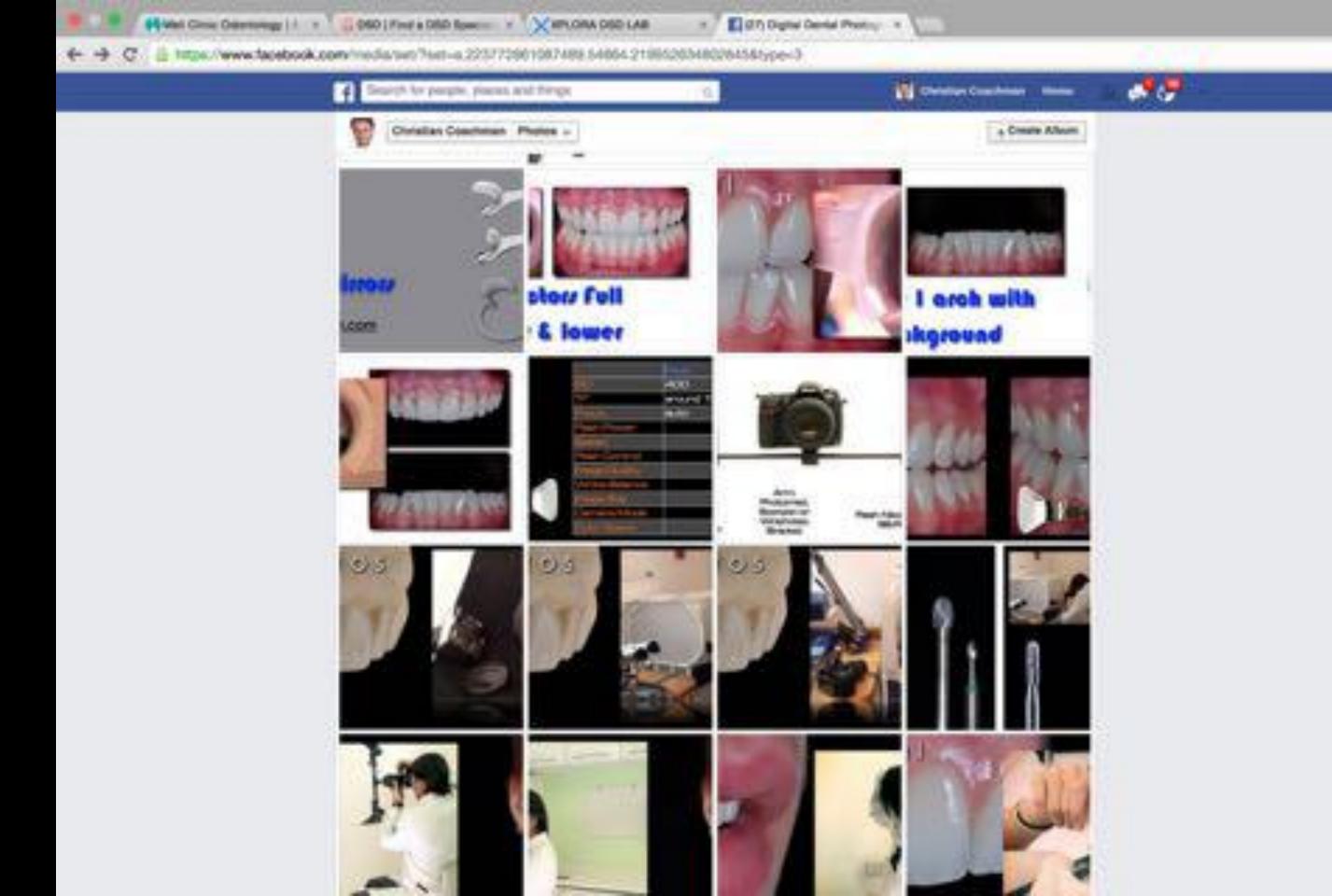




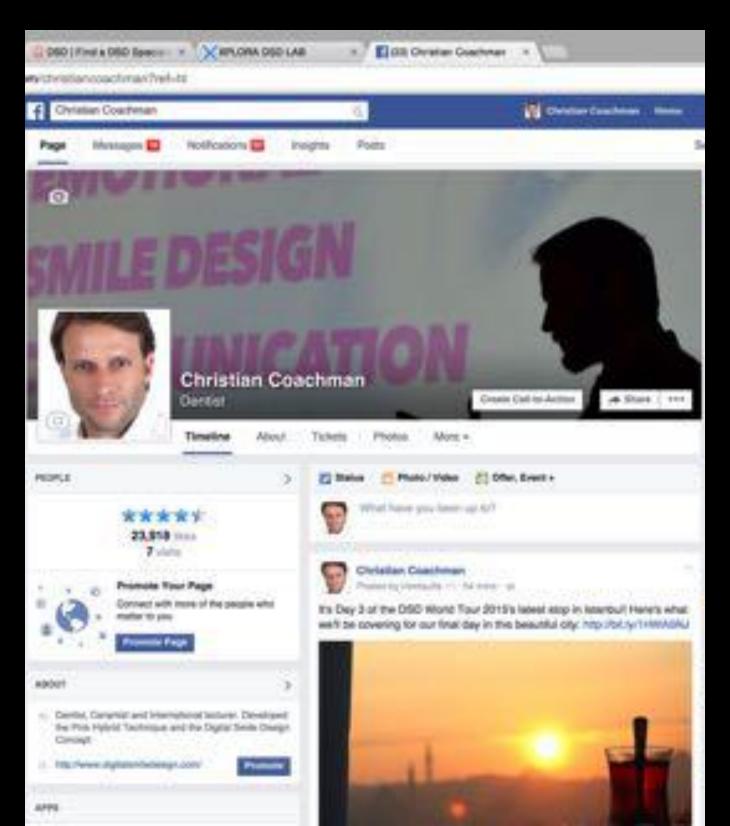


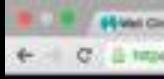


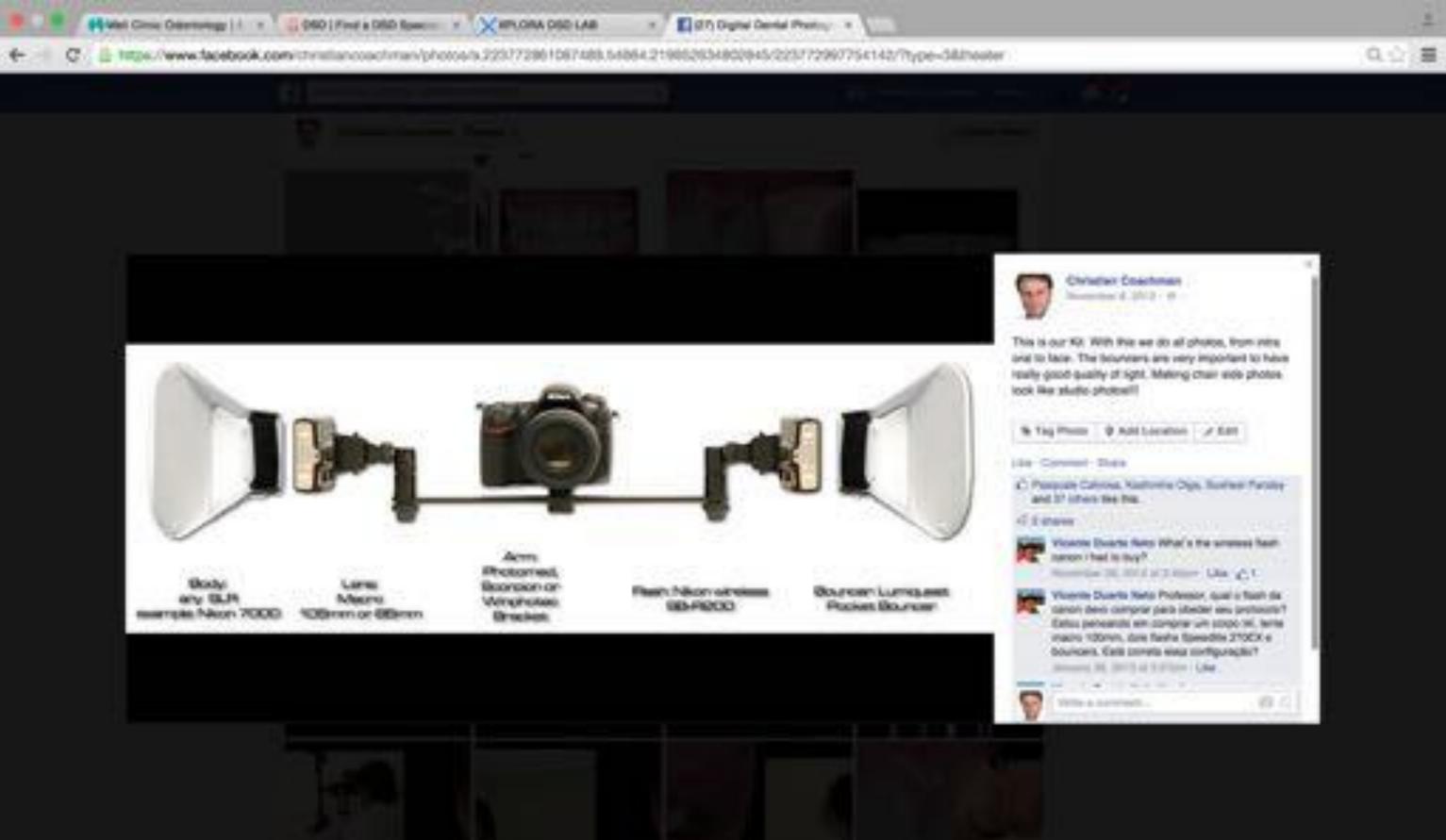




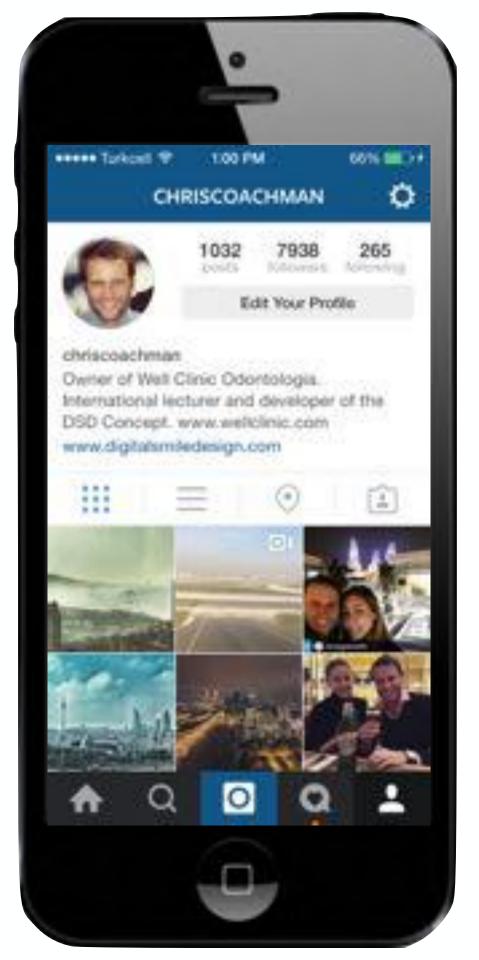














# Instagram









# Instagram



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••••• Turkcell 😤

Dentistry!!! Nobody never ever did what we





chriscoachman
 OSD Headquarters



@13w

### 161 likes

chriscoachman Coming up in 2015EI DSD Humble Brush. Special project in partnership with @noelabdayem. Tooth brush 100% recyclable! the box is made



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