

Cancellation Policy for DSD Livestream Courses:

Booking a livestream course or activity with DSD implies the acceptance of the Terms and Conditions and Guarantees described herein.

Your registration is complete when we receive your full fee payment.

You may cancel a livestream course booking within 15 (fifteen) calendar days of your full or first instalment payment and you are entitled to a full refund of the full or partial price paid, deducting any transfer costs. After the 15-day cancellation period has expired, no full or partial payment will be refunded.

This policy does not apply, and the attendee will not have right to a refund if the first payment is made less than 30 calendar days prior to the scheduled start date of the course.

DSD reserves the right to reschedule a livestream course or individual sessions for a reason outside the control of DSD such as the speaker's illness or any cause that render the event unfeasible.